

## Troubleshooting Steps

Please find our Fitbit help home page with customer support links and customer facing articles :

[https://myhelp.fitbit.com/s/home?language=en\\_US&co=GB](https://myhelp.fitbit.com/s/home?language=en_US&co=GB)

For Syncing related enquiry, customers can get help via our articles :

[https://help.fitbit.com/articles/en\\_US/Help\\_article/1866.htm](https://help.fitbit.com/articles/en_US/Help_article/1866.htm)

For Battery/Charging, please have a look at : [https://help.fitbit.com/articles/en\\_US/Help\\_article/2004](https://help.fitbit.com/articles/en_US/Help_article/2004)

For Heart rate : [https://help.fitbit.com/articles/en\\_US/Help\\_article/1582.htm](https://help.fitbit.com/articles/en_US/Help_article/1582.htm)

For Accuracy with our products, please have a look at :

[https://help.fitbit.com/articles/en\\_US/Help\\_article/1136](https://help.fitbit.com/articles/en_US/Help_article/1136)

For Notifications, I would suggest to follow the steps highlighted in here :

[https://help.fitbit.com/articles/en\\_US/Help\\_article/1979.htm](https://help.fitbit.com/articles/en_US/Help_article/1979.htm)

To perform a restart please follow : [https://help.fitbit.com/articles/en\\_US/Help\\_article/1186](https://help.fitbit.com/articles/en_US/Help_article/1186)

We also have a self-service on our website where customers can request an in-warranty bands replacement, from [https://myhelp.fitbit.com/s/support?language=en\\_US](https://myhelp.fitbit.com/s/support?language=en_US) and go to "Broken Bands" and fill the form.