

FREQUENTLY ASKED QUESTIONS

How does Dryel® work to clean my special care clothes?

Dryel uses a specific process to clean your "dry clean only" and special care clothes. The heat of your dryer activates the cleaning solution in the Dryer Activated cleaning cloth to release a steam that penetrates and cleans the clothes. These vapors remove body soil and odors from your clothes that are then vented out of the dryer.

Is Dryel At-Home Dry Cleaner difficult to use?

Dryel is as easy to use as 1, 2, 3.

1. Zip it: Treat any stains with Dryel On-The-Go Stain Pen. Add up to 5 garments and 1 Dryer Activated cleaning cloth to the Fabric Protection Bag and zip it closed.
2. Steam it: Tumble in your dryer on medium heat for 15 minutes to renew and refresh, or for 30 minutes to deep clean.
3. Wear it: Promptly hang garments to help wrinkles fall out. Your clean and fresh clothes are ready to wear!

Is Dryel expensive to use?

Dryel is more convenient and much less costly than a trip to a professional cleaner. Dryel can clean your dry clean only and special care clothes for as little as 25¢ per garment.

The instructions say 'Steam it.' Do I need a steam setting on my dryer?

No. Dryel is a self-contained steaming system. The heat of the dryer activates the cleaning solution in the Dryer Activated cleaning cloth to release a steam that penetrates and cleans the clothes. The steam fills the Fabric Protection Bag until it reaches a specific pressure, and then begins to vent out of the bag and dryer.

Won't the heat of the dryer shrink my special care clothes?

No. That's what's so special about the Dryel At-Home Dry Cleaning process. The Fabric Protection Bag, cleaning chemicals, and the controlled heat of your dryer work together to safely and effectively clean your clothes without shrinking. Dryel is even safe for materials like wool and cashmere.

How long does it take to clean my clothes using Dryel?

Dryel can be used in two ways:

1. Dryel quickly refreshes and renews clothes in just 15 minutes. This is a great way to remove odors and restore shape between trips to a professional dry cleaner.
2. In just 30 minutes, Dryel thoroughly cleans special care clothes. This means that you can skip a trip to a professional dry cleaner and avoid harsh dry cleaning chemicals.

Can I use Dryel without the bag?

For best results the Dryel cleaning system is designed to be used with the Fabric Protection Bag, however we understand that sometimes larger items may not fit comfortably in the bag. You can use Dryel without the bag as long as the dryer will not damage your items, and as long as the items have plenty of room to tumble. Without the bag, use two cleaning cloths instead of one.

Why do clothes cleaned with Dryel feel softer and smell better than clothes cleaned by a professional dry cleaner?

Dry cleaners use harsh chemicals that, if not continuously filtered, can re-deposit residue back on your clothing. The Dryel process vents body soil and odors out of your dryer and away from your clothes. The Dryel Dryer Activated cleaning cloth contains a light, breezy clean scent that keeps your clothes smelling great!

Why does Dryel come with an Odor & Wrinkle Releaser spray?

The Dryel Odor & Wrinkle Releaser spray can be used to treat heavily soiled areas, like underarms, release wrinkles and controls static. Spray soiled areas before cleaning in dryer. It is specially formulated to eliminate odors caused by bacteria. You can also use it to relax wrinkles

after removing from the dryer. Simply spray after removing the garment from dryer, use your hands to smooth wrinkles away and hang to dry.”

What temperature should I use?

Some heat is needed to activate the Dryer Activated cleaning cloth and create steam for cleaning, but you don't want to overexpose the clothes to high temperatures. For best results, use medium heat.

Does Dryel expire?

As a rule of thumb, most cleaning and laundry products should be used within about a year. Dryel doesn't expire the way a perishable product would, but will become less effective with time.

How do I test my garment for colorfastness before use?

To check for colorfastness, apply a small amount of stain remover to a hidden area and rub with a paper towel. If any dye is removed, do not use on that garment.

How do I remove water spots?

Water spotting is sometimes caused by the booster spray or Dryel cloths on materials such as silk or rayon. It is unusual for it to happen to other fabrics, but it can. If the item is washable then washing it will remove the spots. If the item is not washable then water spotting can be removed by following the steps below or having it cleaned professionally:

- Spread an old, or similarly colored towel on an ironing board
- Place the item on the towel face down (stain facing towel)
- Wet the area thoroughly with water using the iron's spray nozzle, a spray bottle, or a wet cloth
- Adjust the iron to the appropriate heat setting and iron wetted area until dry
- Move to a dry portion of the towel and repeat until spot is removed