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## Wemo WiFi Smart Dimmer, F7C059 Frequently Asked Questions

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## PRODUCT INFORMATION

### 1. What is the Wemo® WiFi Smart Dimmer, F7C059?

The **Wemo WiFi Smart Dimmer, F7C059** is an easy-to-use technology that allows you to control your dimmable lighting from anywhere and at any time.

### 2. What do the behavior of the lights on my Wemo Dimmer indicate?

Below is a list of what each of the indicator lights mean for the Wemo Dimmer.

- White:
  - Off – Wemo Dimmer is connected to your Wi-Fi.
  - Solid – Normal operations. The Wemo Dimmer is booting up or turning on/off.
  - Pulsing – The Wemo Dimmer is booting up (after powering up the circuit breaker). Firmware is upgrading.
- Pulsing blue – Your Wemo Dimmer is ready to be set up.
- Green – The light bar will flash green when the Wemo Dimmer has started.
- Aqua – Your Wemo Dimmer is responding to a third-party interaction (e.g., Amazon Echo™, Google Home™, IFTTT®).
- Orange – Your Wemo Dimmer is on randomize lighting when set to Away Mode. The light will turn on/off randomly so it appears that you're home when you're not.
- Red:
  - Solid – This indicates an error, check the Wemo App for details.
  - Slow pulse – Wemo Dimmer is not connected to the network. Check your Wi-Fi connection.
- White/Blue/Red:
  - Pressing and holding the LED bar down for 2 seconds until it illuminates white will reboot the Wemo Dimmer.
  - Pressing and holding the LED bar down until it illuminates blue will reset the Wi-Fi settings of the Wemo Dimmer.
  - Pressing and holding the LED bar down until it illuminates red will restore the Wemo Dimmer to its factory default settings.

### 3. What is the frequency used by the Wemo Dimmer?

The Wemo Dimmer uses the 2.4 GHz frequency band.



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The Wemo Dimmer has a minimum operating temperature of 0°C/32°F and a maximum of 40°C/104°F.

#### 5. What is the warranty period for the Wemo Dimmer?

The Wemo Dimmer has a 3-year limited warranty (USA).

#### 6. What dimmable bulbs will work with the Wemo Dimmer?

Wemo Dimmer works with incandescent, LED, and compact fluorescent bulbs and lamps. To know more, click [here](https://www.belkin.com/us/support-article?articleNum=208552)(<https://www.belkin.com/us/support-article?articleNum=208552>).

#### 7. Can the Wemo Dimmer be configured as a night light?

No.

#### 8. Does the Wemo Dimmer work with the Apple® HomeKit™?

Yes. You must make sure your Wemo Dimmer is on firmware version 2.00.11194 or later. To check the firmware version of your Wemo Dimmer, launch your Wemo App. Go to **More > Settings & About > Hardware Info** and select your Wemo Dimmer from the list and look for **Firmware Version**. For instructions on how to update your Wemo device's firmware, click [here](https://www.belkin.com/us/support-article?articleNum=27353)(<https://www.belkin.com/us/support-article?articleNum=27353>).

To manage your Wemo Dimmer using the Apple Home app, iOS 11.3 is required. If you will be managing your Wemo Dimmer via the Wemo App only, the standard minimum of iOS 9.0 or higher is required. To learn how to connect your Wemo Dimmer with the Apple Home app, click [here](https://www.belkin.com/us/support-article?articleNum=302810)(<https://www.belkin.com/us/support-article?articleNum=302810>).

#### 9. Where is the power button of the Wemo Dimmer?

The power button of the Wemo Dimmer is the circle below the touch slider. You may press this button to power on or off your device.

#### 10. What is the standby power usage of this device?

This device uses less than 3W in standby mode. It also uses the same amount of power when it is not idle



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## SETUP AND CONFIGURATION

### 1. How do I set up my Wemo Dimmer?

To set up the Wemo Dimmer, you need to be familiar with electrical work otherwise, contact a professional electrician. To learn how to set up your Wemo Dimmer, click [here\(https://www.belkin.com/us/support-article?articleNum=211577\)](https://www.belkin.com/us/support-article?articleNum=211577).

### 2. What is the correct wiring diagram when setting up the Wemo Dimmer?

To visualize the Wemo Dimmer's correct wiring diagram, click [here\(https://www.belkin.com/us/support-article?articleNum=208549\)](https://www.belkin.com/us/support-article?articleNum=208549).

### 3. What are the compatible Wemo Rules for my Wemo Dimmer?

The Wemo Dimmer will work with the following:

- Schedule
- Auto-off Timer
- Motion Detector (Rule requires a Wemo Motion Sensor or a Wemo NetCam)
- Long Press (Rule requires a Wemo Light Switch)
- Away Mode

### 4. How can I dim or power on/off my bulb using the Wemo Dimmer?

There are four ways to do this using the Wemo Dimmer:

- Press the physical button on the Wemo Dimmer
- Use the Wemo App
- Control with Wemo Rules
- Associate to third-party services

To know more, click [here\(https://www.belkin.com/us/support-article?articleNum=211576\)](https://www.belkin.com/us/support-article?articleNum=211576).

### 5. Will my Wemo Dimmer function and dim lamps that are connected to electrical wall receptacles?

No. The Wemo Dimmer does not support a general-purpose dimmer to control a general purpose electrical receptacle of any kind. The dimmer needs to connect to the light source directly, not via an electrical outlet. Any lamps connected to electrical sockets, controlled by a wall switch, cannot be controlled using the Wemo



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## TROUBLESHOOTING

### 1. How do I reboot and restore my Wemo Dimmer?

To learn how to reboot and restore your Wemo Dimmer, click [here](https://www.belkin.com/us/support-article?articleNum=226134)(<https://www.belkin.com/us/support-article?articleNum=226134>).

### 2. What should I do if my Wemo device starts to feel hot?

The Wemo Dimmer comes with an overheat protection feature that senses heat inside the device. To know more about this feature, click [here](https://www.belkin.com/us/support-article?articleNum=208553)(<https://www.belkin.com/us/support-article?articleNum=208553>).

### 3. Do I need the Wemo App running all the time for my Wemo device to work?

No. The Wemo App is only needed when you want to make a change to the Wemo, control a Wemo via Wi-Fi or access your Wemo remotely.

### 4. Can I control Wemo through a web interface?

No.

### 5. Can I use one Wemo App to control multiple locations?

Not at this time. A single Wemo App can only control Wemo devices at a single location.