

# Warranty

## **Standard One Year Limited Hardware Warranty**

For details on warranty coverage, please [click here](#).

## **Extended Two Year Limited Hardware Warranty**

If a two (2) year extended limited hardware warranty was purchased, your product will have the same coverage as the standard limited hardware warranty. This extended two year limited hardware warranty will add an additional 2 years to the standard one year limited hardware warranty. The extended two year limited hardware warranty will expire three years from original purchase date of the product.

## **To Obtain Warranty Service**

- All returned products must include a US.VAIO.COM RMA (Returned Merchandise Authorization) Number. This number can be acquired by contacting the Customer Service Department.
- All original packaging, software, manuals, documents, etc. must be included with the returned merchandise.
- The Returned Merchandise must be received in its original packaging and the packaging must be intact and undamaged. Absence of the original package will void the warranty.
- For out of warranty service, the customer is responsible for return shipping and insurance fees.
- US.VAIO.COM retains the right to either refuse delivery or charge a restocking fee for any product returned without an RMA (Returned Merchandise Authorization) number or returned 20 days after a return has been authorized.

Website: <http://us.vaio.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.