

PlayStation®VR Warranties

LIMITED HARDWARE WARRANTY AND LIABILITY

Sony Interactive Entertainment America LLC ("SIEA") warrants to the original purchaser that the PS VR hardware, which includes components contained in the retail box with this hardware ("Product") will be free from material defects in material and workmanship for a period of one year from the original date of purchase (the "Warranty Period"). This warranty is valid only in the United States and Canada.

IF THIS PRODUCT IS DETERMINED TO BE MATERIALLY DEFECTIVE DURING THE WARRANTY PERIOD, YOUR SOLE REMEDY AND SIEA'S SOLE AND EXCLUSIVE LIABILITY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THIS PRODUCT WITH A FACTORY-RECERTIFIED PRODUCT, AT SIEA'S OPTION. For purposes of this Limited Hardware Warranty and Liability, "factory recertified" means a product that has been returned to its original specifications.

THIS WARRANTY DOES NOT APPLY IF THIS PRODUCT (A) IS USED WITH PRODUCTS THAT ARE NOT COMPATIBLE WITH THIS PRODUCT; (B) IS USED WITH PERIPHERALS SIEA DOES NOT LICENSE OR SELL, INCLUDING NON-LICENSED GAME ENHANCEMENT DEVICES, CONTROLLERS, ADAPTORS AND POWER SUPPLY DEVICES ("NON-LICENSED PERIPHERALS"); (C) IS USED FOR ANY COMMERCIAL PURPOSE, INCLUDING RENTAL OR ARCADE PURPOSES; (D) IS MODIFIED OR TAMPERED WITH; (E) IS DAMAGED BY ACTS OF GOD, MISUSE, ABUSE, NEGLIGENCE, ACCIDENT, WEAR AND TEAR, UNREASONABLE USE, OR BY CAUSES UNRELATED TO DEFECTIVE MATERIALS OR WORKMANSHIP; (F) HAS HAD THE SERIAL NUMBER ALTERED, DEFACED OR REMOVED; OR (G) HAS HAD THE WARRANTY SEAL ON THE PRODUCT ALTERED, DEFACED, OR REMOVED.

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This warranty gives you specific legal rights. You may also have other rights which vary from state to state or province to province.

The warranty offered by SIEA on this product is the same whether or not you register your product.

You must visit playstation.com/helpme or call 1-800-345-7669 to receive a return authorization and shipping instructions. A VALID PROOF OF PURCHASE IN THE FORM OF A BILL OF SALE OR RECEIPT FROM AN AUTHORIZED RETAILER WITH THE DATE OF THE ORIGINAL PURCHASE MUST BE PRESENTED TO OBTAIN WARRANTY SERVICE.

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