

TROUBLESHOOTING

Why is my turntable humming?	Please make sure your power cord is fully plugged into the unit and the outlet. Then, be sure the unit is away from other electronic devices that may cause interference.
Why is the platter wobbly?	The turntable platter is built on top of springs and it is not designed to fit firmly in place on top of the wood. This design allows the record player to turn smoothly without grazing against the wood.
How do I reset/reboot my unit?	In order to reboot just unplug the unit from the wall outlet and then let the unit rest for about 6-8 hours.
My drive belt or motor stopped working	Please contact support@victrola.com for assistance.

<p>My record player is playing too fast or too slow</p>	<p>There is a screw at the back of the turntable that balances the turntable and the tonearm weight if the records do not play properly or if the turntable does not spin. This is the only adjustment available on the unit. If your records are not playing properly or the turntable is not spinning then please try adjusting that screw by turning it a quarter of a turn each time and then try playing a record. If it does not sound properly then keep the arm back in the rest position and then again adjust the screw by a quarter of a turn. Then try playing the record again. Do this process till you get your records playing perfectly.</p>
<p>I lost my manual</p>	<p>Please refer to our manual repository located on our site: https://victrola.com/pages/owners-manuals</p>

FAQ

How long do needles typically last?	The stylus should last about 50 hours under normal use.
What is the best way to store the unit?	Keep record players in clean, dry locations. Keep all accessories with your unit such as the manual, power adapters, needles, etc. Do not stock anything on top of your vinyl OR record players.
How should I clean my unit?	Remove dust with a clean lint-free cloth semi-regularly. In order to clean the unit, we recommend a slightly moistened towel to remove build up as well as a dry cloth to remove any extra moisture.
How are record players packaged when shipped?	Packages are double boxed and sealed with packing tape to assure that your item will not move around or become damaged during the shipping process. Please be aware to unscrew the safety screw that holds down the platter so it will not be damaged in shipping.
Speaker Connection	

<p>Can I wirelessley stream music to my record player from a Bluetooth device?</p>	<p>Yes, you can pair a Bluetooth enabled device to play through the internal speakers.</p>
<p>Can I wirelessley connect external speaker to my record player through Bluetooth?</p>	<p>No, for these models the Bluetooth function is only used to stream music from a Bluetooth enables device to the internal speakers on the record player.</p>
<p>How do I connect a wired speaker to my device?</p>	<p>If applicable with your model, a wired speaker can be connected via RCA cable. For Amplifier device with this input, insert the white and red plugs on the RCA cable into the unit. Insert the opposite end into the amplifier device. Be sure to connect the white plug to white jack and the red plug to the red jack or this connection will not work.</p>
<p>Set up</p>	

<p>How do I play 45s on my record player?</p>	<p>First, take the 45 adaptor and place it over the center of the turntable. Then, change the speed to 45 on the speed selector located to the right of the tone arm. You can now play your favorite 45's!</p>
<p>How do I set up my record player?</p>	<p>Start by unboxing your record player and making sure you have received all the correct pieces. Make sure to find a straight, level area to place your record player as any slanted surface can cause an issue with the player skipping. Plug in the power cord to the appropriate power supply and into the back of the player. If your records are not playing properly or the turntable is not spinning, then please try adjusting the screw on the back of the turntable by turning it a quarter of a turn each time and then try playing a record.</p>

How do I install a replacement needle?

Removing the Stylus from the Cartridge

1. **S**et a screwdriver at the tip of the stylus and push down gently.

WARNING: When applying force to the stylus, too much may damage the stylus.

2. **P**ull the stylus out in a slightly downward direction.

Installing the Stylus

1. **H**old the tip of the stylus and insert the other edge in an upwards direction.

2. **P**ush the stylus up until it locks it at the tip.