



For items purchased **within 30 days**, please go through Amazon.com's Voluntary 30-day Return policy.

For items purchased **after 30 days**, please check your invoice or order details. If "Sold by" states a company other than Amazon.com or Amazon.ca, please contact the seller directly for warranty information. If "Sold by" states Amazon.com or Amazon.ca your product is covered by the terms outlined in our Standard Limited Warranty. The warranty period is stated in the owner's manual. Our standard warranty terms which list eligibility requirements are available on the Little Giant website at:

<https://www.littlegiant.com/support/warranty/>

If you need troubleshooting or installation assistance, please contact the Little Giant Support Line at 1.800.701.7894 (available Monday – Friday, 8:30 – 4:30 ET) or via email at techsupport@fele.com. The Little Giant Technical Support Team will assist you with troubleshooting, repairing, or replacing the product in accordance with our standard limited warranty terms and will provide you with return instructions if your product is eligible.

DO NOT RETURN ITEMS WITHOUT CONSULTING WITH OUR TECHNICAL SUPPORT TEAM. IF ELIGIBILITY REQUIREMENTS ARE MET, A RETURN AUTHORIZATION NUMBER WILL BE PROVIDED TO YOU BY OUR TEAM AND MUST BE ACCOMPANIED WITH THE RETURNED PRODUCT.