



Can the Aqara Vibration Sensor be connected to the mobile phone directly?

The Aqara Vibration Sensor cannot be connected to the mobile phone directly.

An Aqara Hub is required, please connect the Aqara Hub with the mobile phone, and then connect the Aqara Vibration Sensor to the hub.

Will it sound an alarm when vibrations are detected?

When vibration is detected, it will trigger the hub to make sound and light alarms. An alert notification will be sent to the phone or linked to control other smart accessories (via Automation).

How do I connect Aqara Vibration Sensor with the app?

Please follow the steps below:

Aqara Home App>Accessory>"+">select Aqara Vibration Sensor>select hub>long press on the reset button for 5s until the LED indicator blinks for 3 times and then follow the app instruction.



How do I set the sensitivity of the Aqara Vibration Sensor?

Please follow the steps below:
Aqara Home App>Vibration>More
Settings>Sensitivity

How do I reset the Aqara Vibration Sensor?

If you don't want to use it or you want to add it to other hubs, long press the reset button for more than 5 seconds until the LED indicator blinks three times. Then the Aqara Hub will make a voice prompt "device deleted". You can also remove it from the app.

There are constant vibrations, but the "vibration detected" event is only triggered sometimes. Why is that?

The "vibration detected" event is triggered once a minute. If the event has been triggered, then it will not be triggered for the next minute. If the vibrations persist, the event will be triggered again a minute later.



What if I could not connect the Aqara Vibration Sensor to the app?

1. Check to see if the hub's firmware version is up to date.
2. Check if the hub is already in the pairing mode.
3. Check if the sensor is reset successfully, and the LED indicator is blinking as expected.
4. Keep the sensor as close as possible to the hub and keep trying.
5. Try with another child device to see if there is something wrong with the sensor itself.
6. Try with another hub and see if there is something wrong with the previous hub.
7. Please be aware that we can add no more than 32 child devices to a hub at the same time.



Why does the Aqara Vibration Sensor sometimes go offline?

Possible reasons:

1. The accessory is too far from the hub. Please install it closer to the hub. Normally, we recommend 7 - 10 meters as the maximum distance from the hub for the sensor.

7~10 meters is the ideal environment, there needs to be no obstacles affecting the network.

2. The battery may have run down. Please replace the battery.

3. The accessory is installed on metal and the signal is being interfered with. The accessory should be installed away from metal.



Why does the Aqara Vibration Sensor not power on?

1. Please confirm if the blue battery tape was pulled out.
2. Please check if the battery has a full charge.

Does the Aqara Vibration Sensor support other brands' hubs?

The Aqara Vibration Sensor must be paired with an Aqara Hub. We do not support and cannot guarantee the reliability of the sensor when paired with non-Aqara products.