

Troubleshooting guide

1. Incorrect application and inadequate treatment intervals are major reasons for flea control failure. The product should be applied on the skin rather than on the fur and for optimal flea and tick control, FRONTLINE® SPOT ON should be used every 4 weeks.
2. Any fleas jumping on will be killed within 24 hours.
FRONTLINE® SPOT ON kills fleas by affecting their nervous system, making them hyperactive before dying. These dying fleas often rise to the top of the pet's coat and bounce, so if customers feel like they may be seeing fleas more after treatment, it can actually be a sign that the product is working.
3. Customers should be aware that it is normal to see some fleas on their pet after treatment as no product stops fleas from jumping on. These will be killed within 24 hours of jumping onto a treated pet. If a customer believes the product is not providing the expected level of flea control after use of FRONTLINE® SPOT ON, they should contact our technical services team at PETSUK@BOEHRINGER-INGELHEIM.COM, or their veterinary surgeon.