

FAQs

- **Can I use the Ball Launcher indoors and outdoors?**

Yes! The water-resistant Ball Launcher can be used indoors and outdoors with multiple distance and angle options.

- **How far does the launcher shoot the balls and at what angle?**

There are 9 distance settings and 6 angle settings to choose from. Depending on which settings you choose, the Ball Launcher will shoot the balls up to 30 feet and between 20°-45°.

- **How far should my dog stand back from the machine before the ball launches?**

The motion sensor detects movement from up to 7 feet away. Your dog should be standing behind that distance or to the side of the launch pocket area, out of view of the motion sensor.

- **How many balls can be loaded into the hopper at once?**

No more than three at a time. It is recommended to load one at a time for use during independent play, or when launching on higher settings.

- **Will the Ball Launcher turn off automatically?**

No. However, the Ball Launcher will go to sleep after 15 minutes of play. It will then rest for 15 minutes and cycle through another 15 minutes. This continues until the power button is turned off.

- **How big are the tennis balls?**

The launcher uses standard tennis balls, which are 2 5/8" diameter.

- **How many dogs can use the Ball Launcher at once?**

There is no limit to how many dogs can use the Ball Launcher at one time, however, the game of fetch may be more enjoyable with 3 or less dogs playing at once.

- **What sizes of dog can use the machine?**

If the dog is capable of picking up a standard tennis ball and dropping it into the machine, they should be able to use the Ball Launcher. The hopper is 11" from the ground.

- **Will my dog know when to stop playing and take a break?**

Fortunately, the Ball Launcher is equipped with safety settings that prevent a dog from overworking themselves. The machine will play for 15 minutes, then rest for 15 minutes.