

FAQ

How long do needles typically last?	The stylus should last about 1000 hours under normal use.
What is the best way to store the unit?	Keep jukebox in clean, dry locations. Keep all accessories with your unit such as the manual, power adapters, needles, etc. Do not stack anything on top of your vinyl OR jukebox.
How should I clean my unit?	Remove dust with a clean lint-free cloth semi-regularly. In order to clean the unit, we recommend a slightly moistened towel to remove build up as well as a dry cloth to remove any extra moisture.
Speaker Connection	
Can I wirelessley stream music to my record player from a Bluetooth device?	Yes, you can pair a Bluetooth enabled device to play through the internal speakers.
Can I wirelessley connect external speaker to my record player through Bluetooth?	No, for these models the Bluetooth function is only used to stream music from a Bluetooth enables device to the internal speakers on the record player.
Set up	
How do I play 45s on my record player?	First, take the 45 adaptor and place it over the center of the turntable. Then, change the speed to 45 on the speed selector located to the right of the tone arm. You can now play your favorite 45's!

<p>How do I set up my record player?</p>	<p>Start making sure you have received all the correct pieces. Make sure to find a straight, level area to place your Jukebox as any slanted surface can cause an issue with the sound quality and vinyl playing. Plug in the power cord to the appropriate power supply and into the back of the Jukebox.</p>
<p>How do I install a replacement needle?</p>	<p>The VPC-190 Cartridge is rated in excess of 1000 hours of normal use. As soon as you notice a change in sound quality or damage to the stylus, it is recommended that it be changed. .</p> <ol style="list-style-type: none"> 1. Unplug the unit and put the needle cover on the old cartridge. 2. Carefully remove all the wire leads from the back of the old cartridge. 3. Loosen the 2 allen head screws with the included 2mm hex keys on the top of the tone arm / cartridge. 4. Mount the new cartridge, and adjust the position to ensure it will track parallel to the record grooves and tighten the screws. 5. Connect the wire leads to the new cartridge by pushing them rmlly on to the connector pins. WHITE Left channel positive (L+) RED Right channel positive (R+) BLACK Left and Right channel negative (L- & R-) For best results, use a cartridge alignment protractor or download our Cartridge Alignment Protractor at victrola.com/cartridgealignment

TROUBLESHOOTING

Why is my turntable humming?	Please make sure your power cord is fully plugged into the unit and the outlet. Then, be sure the unit is away from other electronic devices that may cause interference.
Why is the platter wobbly?	The turntable platter is built on top of springs and it is not designed to fit firmly in place on top of the wood. This design allows the record player to turn smoothly without grazing against anything.
How do I reset/reboot my unit?	In order to reboot just unplug the unit from the wall outlet and then let the unit rest for about 6-8 hours.
My drive belt or motor stopped working	Please contact support@victrola.com for assistance.
My record player is playing too fast or too slow	Turn the counter weight on the back of the tone arm until the tone arm is flat and balanced. Set only the "number" ring, so "0" is in the top most position: do not let the rear weight turn. (number ring and counter weight move separately from each other.) Holding both the number ring and counter weight, rotate counterclockwise 1 ½ rotations until you end on "1", then tighten set screw once the counter weight is set, adjust the anti-skate control to the recommended setting of "1.5"

I lost my manual	Please refer to our manual repository located on our site: https://victrola.com/pages/owners-manuals
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