

Regarding installation and driver problems, please refer Q.1 in this FAQ guide here: <https://www.tp-link.com/uk/support/fag/2744/>

Regarding installation problems, please refer FAQ guide here: <https://www.tp-link.com/uk/support/fag/2316/>

-For low weak signal and connection delay issues, please refer Q.4, Q5 & Q11 for troubleshooting in this FAQ guide here: <https://www.tp-link.com/uk/support/fag/2316/>

-What should I do if the Bluetooth icon doesn't appear?

- Make sure you have turned on the Bluetooth in Windows settings.

- If there are other Bluetooth devices on the computer, disable them in Device Manager, then insert the adapter and try again.

-Why the adapter is not working with my Bluetooth device?

- Make sure your device has BLUETOOTH function.

- Make sure you have installed the latest Bluetooth driver on the computer. You can check the published driver versions from <https://www.tp-link.com/download-center>.

- For devices with non-standard Bluetooth protocols, such as Logitech Mouse, there may be some compatibility problems.