

Devialet's Limited Warranty and Devialet Care

Notwithstanding any legal warranty attached to any product based on applicable laws, Devialet warrants that upon delivery and for a period of 24 months from the date of delivery (the "Warranty Period") the products purchased hereunder will conform in all material respects to the applicable manufacturer's specifications for such goods and will be free from material defects in workmanship, material and design under normal use. The Warranty Period only applies to such Products purchased on Devialet's website, from Devialet's retail stores and from its authorized dealers.

This warranty does not cover damage resulting from normal wear and tear, as well as damage inflicted on or resulting from accidents, mishandling, improper use, negligent handling, lack of reasonable maintenance and care, or abuse by anyone other than Devialet.

The 24-month Warranty Period shall commence upon the date of delivery of the original product, and will not be extended following any exchange or replacement of the original product during such Warranty Period.

Devialet Care:

In addition to the warranty described above, a client may purchase "Devialet Care" to obtain additional protection for certain products, subject to the terms set forth on Devialet's website at the following link: https://store.devialet.com/eu_en/devialet-care.html

The Devialet Care shall be valid from the delivery date of the original product and will not be extended following any exchange or replacement of the original product during such Warranty Period. The commencement date will cannot be changed, independent of when Devialet Care was purchased or activated.

Return period for certain products:

For purchases of a Devialet Phantom product, the client benefits from the 14 Day Phantom Free Trial which allows a client to return the Phantom product within 14 days from the date of receipt. The conditions of the 14 Day Phantom Free Trial and a list of the specified products covered are available at: <https://www.devialet.com/shopping-help#conditions>

The 14 Day Phantom Free Trial may only be applied to one order occasion per client and may not be repeated, regardless of the quantity of Products ordered.

Devialet Contact Information

Phone: +1 844 975 6718

Email: customercare@devialet.com

Website: <https://www.devialet.com/en-eu/home>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully and contact the manufacturer if you have any questions.