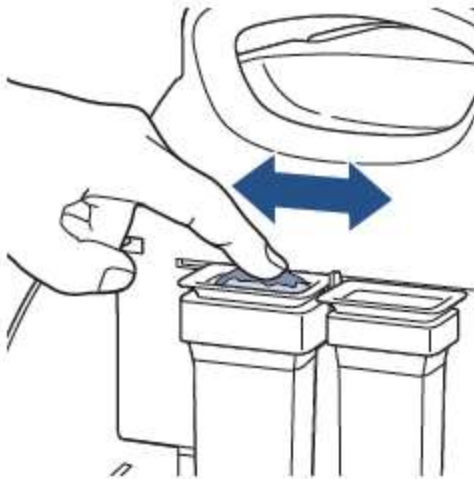


My SpotClean Pro/Little Green Pro Portable Carpet Cleaner has No Suction

If you are experiencing No/Low Suction, follow these steps to resolve:

- Turn off and unplug machine
- Remove & empty dirty water tank
- Turn machine on and check for suction at Motor Duct next to Red Lint Screen
- Is there suction?
 - No > Please visit a [BISSELL Authorized Service Center or Contact Us](#)
 - Yes > Check the Red Lint Screen for debris and clear any build-up



- If still no suction > Remove Dirty Water Tank and make sure the Red Suction Gate is not stuck to the right side of the gate
 - The suction gate is located near the bottom of where the Dirty Water Tank sits on the right-hand side (Note: machines made in late 2014 do not have a suction gate)
 - If stuck > Remove Suction Gate Door by unscrewing the two screws with a Philips head screw driver and lifting off.
 - Once off, clean debris from inside and replace the Suction Gate Door
- Put Dirty Water Tank back onto machine
- Plug machine in and turn on to test for suction
 - Has this resolved the issue?
 - Yes > Great! Glad we could get you back to cleaning!
 - No > Go to [No Suction Hose and Tool](#)

My Carpet Cleaner is leaving dirty water spots or stains after cleaning

All Carpet Cleaners

- Unplug machine and remove the clean and dirty water tanks from the machine
- Tilt machine backwards so it is resting on its handle or side
- Wipe all dirt, hair, and lint from the underside (including wheels for Upright Cleaners)
- Clean area in and around the brush roll (for Upright Cleaners)
- Empty dirty water tank and fill clean water tank with water only
- Go over previously cleaned areas, working in small sections
- Continue suctioning over affected area until only clean water is visible

My SpotClean Pro/Little Green Pro Portable Carpet Cleaner has no power

- Unplug machine
- Run hand along entire length of power cord, it should be smooth
- Check plug for damage
 - If either the cord (not smooth or exposed wires) or plug (prongs) are damaged, visit a [BISSELL Authorized Service Center or Contact Us](#)
- Check to see if outlet is working:
 - Test this by plugging in a cell phone charger or small appliance
 - If no power to outlet, test a different outlet in a separate room
 - Reset circuit breaker if needed

My SpotClean Pro/Little Green Pro Portable Carpet Cleaner is Leaking

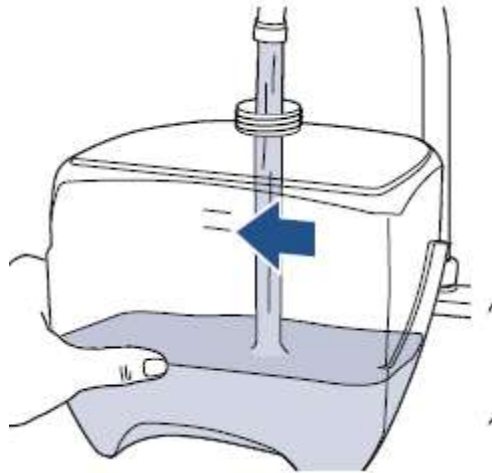
If you are experiencing Leaking, follow these steps to resolve:

- Where is your machine leaking from?
 - Bottom of Machine, Dirty Water Tank, or Vent > Go to [Dirty Water Tank Leaking](#)
 - Clean Water Tank or Hose > Go to [Clean Water Tank Leaking](#)

My SpotClean Pro/Little Green Pro Portable Carpet Cleaner has No Spray

If you are experiencing No/Low Spray, follow these steps to resolve:

- Turn off and unplug machine
- Fill Clean Water Tank with water and solution according to instructions on tank



- Check clean water tank for cracks, damage, or warping
 - If damaged, a new clean water tank should be ordered > Go to [Parts & Supplies](#)
- Place the Clean Water Tank back on the machine with no gaps
 - Check the Auto-Load Gasket is on tank correctly
- If gasket is missing > Remove Clean Water Tank and check body of machine for gasket
 - Gasket can be removed with a flathead screwdriver by gently wiggling it out of the hole
- Press on the small X in the round valve on the bottom of clean water tank
- Does water come through the valve?
 - Yes > Securely place clean water tank back onto machine ensuring there are no gaps between the tank and base of the machine
 - No > Replace Clean Water Tank Cap > Go to [Parts & Supplies](#)
- Gently lift the clean water tank while pressing the trigger
- Has this resolved the issue?
 - Yes > Great! Glad we could get you back to cleaning!
 - No > Go to [No Spray in the Hose and Tool](#)