

Troubleshooting Steps

1. Find a flat, level surface that is free and clear of stones, branches or other sharp objects that may puncture the pool liner or cause injury.
2. Move the product (in its package) to the selected site before inflating – do not inflate the product and drag it since it may result in leaks or damage.
3. Slowly unfold the product. Do not over inflate the product. Fill the product with air until the surface is firm to the touch but not hard. If there is any straining at the seams, the product is over-inflated. If any seam begins to strain, immediately stop the inflation and release air to reduce the pressure until signs of stress on the seam are gone. Do not over-inflate or use high pressure air compressor since it may result in seam leaks.
4. Close and recess all inflation valve cap(s) securely by pushing down firmly on it.
5. Remove all hard, sharp and loose objects such as jewelries, watches, buckles, keys, shoes, hairpin, etc from the users before using or entering the pool.
6. Dry thoroughly and put away the product in a safe place when not in use. Fold the product loosely and avoid sharp bends, corners and creases which can damage the device.
7. Only one user on the slide at a time. Do not exceed the “slide” maximum weight limit (50 kg) as stated on the packaging.

Besides, consumer could try to find the area that is losing air by spraying some soapy water. It will start bubbling if there is a leakage. A repair patch is included in the package.