

FAQs

Why is the jade roller not green?

Jade roller is beauty massage tool which is made of jade or other natural stones for face and muscle massage. Jade roller is the common name for this type of product, which can be made of rose quartz (pink face roller), or green aventurine stone (green face roller) or even the white jade (white jade roller).

How often should I use jade roller and gua sha?

The jade roller can be used everyday. In the morning, you can roll it on your puffy eyes. And you can use it before you go to bed to help penetrate better. And we recommend you to glide on your skin three times a week.

What differences can I see after using the jade roller and gua sha?

The jade roller helps de-puff under-eye circle, minimize fine lines and penetrate skincare product better.

Gua sha is designed to relieve tensions in the muscles, boost blood circulation and encourage lymphatic drainage. And a gua sha can noticeably lift the face, create a more sculpted and defined look, particularly around the chin and jawline.

Are these easy to be broken?

Rollers and the gua sha are made of rose quartz or natural jade. It may be broken in the transit, but it rarely happens. When not in use, you can store it in the box to avoid falling down.

What can I do if the roller couldn't roll smoothly?

In order to hold the roller well, the frame may be a little tight. So you can pull the frame wider before use.

Why are black spots in the rollers or gua sha?

Rose quartz and jade are naturally formed. So they have natural texture and black spots sometimes.

Why do I have more fine lines after several uses?

Before use, please wipe it with a wet cloth to make sure the tool is clean. It's best to clean your face and apply a face serum, oil or moisturizer before using jade roller and gua sha. And then roll gently in one direction without drag.

Any problem, don't hesitate to contact us! We are always here to help!

From **BAIMEI**