

TROUBLESHOOTING

➤ **The product does not work properly, and it does not fog.**

A:

1. Manual operation: The product itself **doesn't have an automatic mist function.**

2. Ensure adequate warm-up time:

a. **First warm-up needs 5 min**, when the heating is complete, the light is RED on the wireless receiver, then can press the button of receiver/ remote.

b. The smoke will last for 18 - 25 seconds, **it will stop and preheat again for 1 minute**, then you can press the button again, it's ready to emit fog.

3. Make sure the metal liquid nozzle is completely immersed in the atomizing liquid, or it will cause the device to not work properly.

➤ **Smoke output was very low.**

A:

Our product has a power of only 500W and a smoke output of 2000cu.ft/min. If you need a more effective mist, please add a higher concentration of mist liquid.

➤ **Product stopped working.**

A:

1. The product is connected to a power source (AC: 110V)

2. Machine overheat protection:

Our fog machine is equipped with an automatic power-off protection function. When the machine overheats, **it will stop for 5 minutes** and restart after cooling down.

➤ **The machine gets very hot and didn't work as intended.**

A:

1. It is normal for the machine to run hot.

The machine is hot when in use; please keep your distance. Keep away from children and NO direct eye contact with the laser lights.

2. Machine overheat protection:

Our fog machine is equipped with an automatic power-off protection function. When the machine overheats, **it will stop for 5 minutes** and restart after cooling down.

➤ **Lights do not work.**

A:

1. The LED lights can only be activated **once the fog machine is preheated after 5 minutes.**

2. There is an insulating sheet on the remote control. **Please pull it out before controlling the LED.**