

FAQ

What are the benefits of an Arlo Essential Wired Video Doorbell?

This doorbell is designed to capture the blind spots that other video doorbells miss. The 1:1 aspect ratio means that you can see a package on the ground and a visitor from head to toe. The doorbell also offers features such as high-definition video quality, a 180° viewing angle, and full-duplex two-way audio.

What are the minimum requirements to use an Arlo Essential Wired Video Doorbell?

To install an Arlo Essential Wired Video Doorbell, you must have an existing wired doorbell and chime with electrical wiring to a chime box. The voltage of the doorbell transformer must be between 16-24V AC. Your Internet connectivity and mobile device must also meet the minimum requirements to use an Arlo system

Can I install the Arlo Essential Wired Video Doorbell if I don't have an existing wired doorbell?

This doorbell requires a connection to a wired mechanical or digital chime to enable continuous power, reduce latency, and capture and transmit videos in real time. In this case, we recommend the Arlo Essential Wireless Video Doorbell for an easier install.

Does the Arlo Essential Wired Video Doorbell require a SmartHub or base station ?

No. An Arlo SmartHub or base station is optional to use this doorbell.