

Fox Luggage Inc. warrants for a period of five years that the product will be free from defects in material and workmanship from the date of its original purchase. In the unlikely event that such a defect appears during the warranty period, Fox Luggage Inc. will repair or replace (at its discretion) the product with a comparable model.

Simply write to us at:
ATTN: Product Services
Fox Luggage Inc.
5353 E. Slauson Ave.
Commerce, CA 90040.

Include:

- Claim form (downloadable below)
- Purchase receipt
- Luggage Warranty tag
- Handling charge (specified on Luggage Warranty tag)

We will inform you where to mail your luggage for warranty evaluation. This warranty does not cover normal wear and tear, normal fading, misuse or neglect of the product or damage by the common carrier. Fox Luggage Inc. reserves the right to make the final judgement on all claims. This warranty gives you specific legal rights and you may also have other right which may vary from state to state.

Address all questions and concerns to customer service
at: customerservice@foxluggage.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.