



## Alesis Recital – Frequently Asked Questions

### **Is a keyboard stand supplied?**

A stand is not supplied however, the Alesis Recital is compatible with virtually any heavy duty 88-key X-frame stand.

### **How can I obtain my 3 free months of Skoove Premium?**

You can obtain your free 3-month promotion of Skoove Premium by visiting [alesis.com/softwaredownload](https://alesis.com/softwaredownload) and following the steps on this webpage.

For operation with Skoove, connect the Recital to your PC, Mac, or iOS device (Apple Camera Connection Kit) via USB for MIDI connectivity (USB Type B > A cable sold separately).

### **Is a power adapter included?**

Yes! The supplied power adapter can be located within the inner packaging, embedded in the polystyrene.

### **The volume on my Alesis Recital was fine initially but is now low or inconsistent. What do I do?**

The good news is that you probably just need to perform a quick factory reset to be back up and running.

While the keyboard has a single external volume knob, there are a number of user adjustable settings that can also affect the volume. You may have accidentally lowered one of the internal volume or sensitivity settings.

To restore your Recital to the factory default settings, hold the Reverb and Chorus buttons while powering on the Recital.

The following parameters will be reset to their default values: Reverb, Chorus, Metronome Tempo, Metronome Time Signature, Metronome Volume, Upper Volume, Lower Volume, Split Volume, Split Point, MIDI Channel, Touch Sensitivity, and Auto Power Off

## **Support**

If you have any pre/after-sales questions, the Alesis support team are available to help! Ask a question here on Amazon to collaborate with other users and receive direct responses from Alesis.

To connect directly with our Amazon Support team, please email - [amzsupport@alesis.com](mailto:amzsupport@alesis.com)