

WARRANTY & REPAIRS

Ultimate Ears Pro provides a limited warranty against poor fit for all Ultimate Ears Pro Products for a period of thirty (30) days from the original shipping date. Material defects or workmanship in either the external shell or the internal components are covered for a period of one year from the original shipping date. Damage or breakage due to use contrary to Ultimate Ears Pro instruction, ordinary wear and tear, misuse, abuse, negligence, accident, unauthorized repair, acts of God, or modification of, or to any part of the Product is not covered by the warranty, nor is the cord. Replacement cords are available in a variety of lengths and colors. Ultimate Ears Pro Products can be repaired if necessary. Repair estimates are available upon request. If you need to return your Ultimate Ears Pro product for warranty service or repair, contact us at 800-589-6531 or uehelp@ultimateears.com.

Send your custom product to:

Ultimate Ears Pro

3 Jenner Street, Suite 180

Irvine, CA 92618

pro.ultimateears.com

For UE900S, please follow this [link](#)

The product freight must be prepaid and insured. Please provide as much detail as possible regarding the problem you are experiencing. Also provide return shipping and contact information. Warranty repairs will be returned to you at no charge via ground transportation. For products purchased outside of the United States, return to your dealer or authorized service center.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. ULTIMATE EARS PRO SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT OR RESULTING FROM THE USE OR UNAVAILABILITY OF THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS HEREBY DISCLAIMED. THIS WARRANTY SUPERCEDES ALL OTHER WARRANTIES ASSOCIATED OR INCLUDED WITH THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty give you specific legal rights, and you may have other rights which vary from state to state.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.