Gel Memory Foam Pillow

Warranty Information

Care Instructions

Carefully remove plastic packaging being especially careful not to cut through to the pillow. Place the unrolled compressed pillow on a flat surface in a warm, well-ventilated room and allow 24 - 48 hours for expansion.

Due to the unique properties of memory foam, dimensions after expansion will vary; this is normal and will not affect the performance of your pillow.

Memory foam pillows are sensitive to temperature. When exposed to colder temperatures your pillow will become harder. Your body heat will help the foam soften. Do not use an external heat source on the pillow; doing so will damage the pillow and void your warranty.

New memory foam may initially have a slight odor; it is completely harmless and will dissipate over a short time with regular use. To expedite odor dissipation, remove and wash the cover and place the pillow in a dry, sunny location.

3 Year Limited Warranty

What is Covered
This warranty covers any defects in materials or workmanship with the exceptions stated below.

How Long Coverage Lasts
This warranty runs for three (3) years from the date of purchase.

What is Not Covered
The warranty applies only to the original purchaser and does not cover: (a) wear and tear; (b) damage caused by abuse or failure to follow care instructions; (c) normal changes in softness or resilience ; or (d) stains.

What We Will Do
We, at our sole discretion, will repair, replace, or refund any pillow that proves to be defective in materials or workmanship.

How to Get Service
E-mail info@cirinasolutions.com to submit your warranty claim. Please keep your receipt so that we may process your warranty request.

How State Law Applies
This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. Neither the seller nor the manufacturer shall be liable for any consequential damages or losses arising from the purchase, installation and/or use of this product.

For questions regarding warranty issues, do not contact the retailer where the merchandise was purchased.
Please contact us by email at info@cirinasolutions.com