

Tavool Customer Support: info@tavool.com

NOTE: The following warranty terms warrants to the original purchaser only.

----- Your satisfaction is our eternal pursuit. Although we work hard to ensure high-quality standards through multiple quality checks, we regrettably still come across defective products occasionally. Any problems about our products, please contact with us without hesitation, 24 hours professional service provided.

WARRANTY

• 30 Days Unconditional Satisfaction Guarantee

All Tavool tools purchased on our store come with a 30 days unconditional satisfaction guarantee. If you are dissatisfied with this product for any reason, you can contact us for a return and refund.

• Two-Year Warranty

----- Tavool Tools are covered by the manufacturer's TWO-YEAR WARRANTY from date of purchase. If any Tavool Tool ever fails for any reason, Tavool will replace it. Order number of purchase is required. Please send email to info@tavool.com and Tavool will ship a replacement or provide you the best solution according to your issue.

----- THIS TWO-YEAR WARRANTY EXCLUDES ALL INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you. This TWO-YEAR WARRANTY gives you specific legal rights that may vary from state to state.

• Lifetime Technical Support

Any problems about how to use Tavool Tools properly, please contact our friendly and knowledgeable support team. The email address is info@tavool.com. We're always here to help!

• Warranty Limitations

1. Improper maintenance
2. Improper use or installation
3. Unauthorized modification or repairs
4. Product damage after 12 months

We believe a solid warranty package ensures the safety, reliability and service.

----- Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.