

	Product level issues	Self-help for FAQ (just a suggestion)
1	Gets automatically Turned off, frequently	<p>1. Check if issue while operating any application, uninstall the app and check.</p> <p>2. Make sure tablet is running with latest updated. click here for how to do it.</p> <p>3. Check factory reset. Click here for the steps.</p>
2	Slow/hangs	<p>1. Check the usage scenario like when it slows or performance issue (any application or activity).</p> <p>2. Check clearing apps cache through application storage</p> <p>3. Check if tablet has enough free space. If no try removing some data or application and check.</p> <p>4. Make sure tablet is running with latest updated. click here for how to do it.</p> <p>5. Check factory reset. Click here for the steps.</p>
3	Battery backup/heating issue	<p>Battery backup is totally dependent on how the tablet is used, what all are the application running. You may below to improve battery backup time.</p> <p></p> <p>1. Don't keep unnecessary application running in the background.</p> <p>2. Reduce screen brightness.</p> <p>3. Reduce screen time-out duration.</p> <p>4. Turn off data/Wi-Fi when not in use.</p> <p>5. Check which is application using more battery and uninstall if not needed.</p> <p>6. Turn on battery saver.</p> <p>7. Make sure tablet is running with latest updated. click here for how to do it.</p> <p>8. Check factory reset. Click here for the steps.</p>