

J-Tech Digital INC Manufacturer's Warranties

Any J-Tech Digital product has one year manufacturer warranty started from the invoice date. Item return is only allowed within 30 days of the Invoice Date. We only offer exchange for the item out of the 30 days return period but it is under one year J-Tech Digital warranty. All items have to be replaced within 365 days of the Invoice Date. All exchanges under J-Tech Digital INC Manufacturer's Warranties require an RMA (Return Merchandise Authorization) number. All items returned without RMA number will be refused. You will be responsible for all shipping charges for the returns sent to our Returns Warehouse. After we receive the returns, our warehouse will process the exchange within 7 days. We will be responsible for all shipping charges to deliver your replacement.

Return Method:

Please include a copy of your original invoice with your return order. Please include a brief note on the invoice if you have any additional information or comments that you would like to provide.

To return your order, simply send email to: support@jtechdigital.com with the invoice number and return item(s) information.

CONTACTS

- ADDRESS:

J-Tech Digital Inc.
12855 Capricorn ST
Stafford, TX 77477

- TELEPHONE:

(888) 610-2818

- EMAIL:

support@jtechdigital.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.