



## **Guarantee**

We guarantee that your Foscam wireless camera will be 100% functional or we will issue you an immediate replacement. In addition, the camera is covered by a 1 year manufacturer's warranty which will be honored by us through our office in Houston, TX.

Our return policy is 30 days. All returns are subject to a 10% restocking fee and buyer pays return shipping.

The Foscam US warranty is only available to users who purchase directly from Foscam US using our online checkout system. Protect yourself by purchasing only through the links on this page.

## **Technical Support**

What separates us from other distributors is our comprehensive after-sales technical support. We will walk you through process of setting up your camera step-by-step. Our technical representatives have extensive knowledge regarding the setup and installation of Foscam IP cameras and explain the process in a manner that is clear and understandable.

Foscam.us offers free support for the setup and installation of your wireless IP camera. This free support service is available only to customers who purchase directly through our website ([www.foscam.us](http://www.foscam.us)). Ebay and Amazon purchasers will have to contact the particular reseller from which they purchased in order to receive support.

Call 1-800-930-0949 - 8:00 AM to 7:30 PM CST For any questions or concerns.