

# Warranty

Thanks for purchasing product from Portta.

Our detailed warrant policy is as follows:

- Unless otherwise specified, we warrant our HDMI products (except cable) for 1 year from the date of invoice of this product. Replacement items, if issued, do not restart or in any way extend the warranty period.
- Portta warrants this product to be free from manufacturer's defects for 1 year
- The customer is responsible for returning the defective product to Portta, after repaired or re-changed, Portta are responsible for transportation the product to the customer.
- All replaced products or parts will become property of Portta.
- The warranty will not be covered under the following conditions:
  - Out-of-warranty products.
  - The product is modified without Portta approval.
  - Obvious attack of appearance whatever it is.
  - The product is subjected to unusual physical or electrical stress, including physical damage, burnt components and broken connectors.

If you are not satisfied with our products for any reason, please don't hesitate to contact us, we will reply you within 24 hours.

Our goal is 100% customer satisfaction.

For more information, please visit: [http://www.port-ta.com/Contact\\_us.html](http://www.port-ta.com/Contact_us.html)