

Troubleshooting Guide

1.Troubleshooting steps for “How to ensure the correct installation of the nasal aspirator?”

- (1) Please check whether you have install the suction chamber correctly? Twist the chamber clockwise till hear a click to make sure it's fits tightly.
- (2) Please check whether the sealant rubber ring around the suction chamber base works well? Fit it tightly before screwing the suction set into the suction port.

2.Troubleshooting steps for “Why the suction of nasal aspirator does not work properly? ”

- ① Please check whether you have clean and dry the suction chamber after each use. Leftover mucus or liquid might block the air flow the of aspirator and cause weak suction.
- ② It is recommended to soften dry nasal mucus with saline water for 30 seconds to 1 minute before using this product for nasal mucus suction. Since the aspirator can not suck out dry or hard booger directly.
- ③ Please don't wash the machine main body. The body is not waterproof.

3. Troubleshooting steps for “Why your aspirator can't be turned on after charging? Or how to charge your device correctly?”

- ① Please make sure you are using 5V adapter to charge the device, voltage over 5V can NOT charge the device.
- ② The nasal aspirator can NOT be turned on while charging.

4. Troubleshooting steps for “How to maintaining the performance?”

(1) How to maintain the device?

- ① If liquid enter machine, remove storage chamber then run the machine for 5-10 minutes to drain liquid entered the motor, then wipe away stains. This will clear out the liquid inside the pump, to keep device last longer.
- ② To keep the battery healthy, charge the battery to 100% every two months if you do not need to use it for a long time.

(2) How to prevent damage to the device?

- ① The device is designed for operated by adults. Keep it out reach of child to avoid them accidentally broken the device body like buttons, plastic housing etc.
- ② Please follow user manual to assemble the product correctly, wrong assemble method will damage the device.