A3301&A3302&A3306 FAQ		
Modules	**Questions**	**Answers**
App	What settings can be controlled on the AnkerWork app?	You can: - Turn Anker PowerConf off or set up an automatic power-off time. - Check battery level. - Adjust volume level. - Check firmware updates
App	How do I upgrade firmware?	- Install the AnkerWork app on your phone (download it from your phone's App Store). - Connect your phone to PowerConf via Bluetooth. - Find PowerConf in AnkerWork>PowerConf. - Click More Information>Update firmware>Download to start updating.
Setup	How do I connect PowerConf to my devices?	Mobile devices: Bluetooth connection. Computers and laptops: USB and Bluetooth connection. USB is recommended for a more stable connection.
Setup	How do I set my PowerConf as the default audio device on my Windows computer?	- Right click the volume icon in the lower right corner of the desktop. - Select "Open Sound Settings." - Select PowerConf for "Input" and "Output."
Setup	How do I set my PowerConf as the default audio device on my Mac computer?	- Click "System Preference" in the top left corner of the desktop. - Choose a sound output device. - Select PowerConf for "Input." - Select PowerConf for "Output."
Setup	How do I set up PowerConf with my meeting software?	- Go to the audio options on your conference communication tool. - Select PowerConf for the microphone. - Select PowerConf for the speaker.
Audio	How do I improve the microphone's ability to pick up voices on my speakerphone?	- Keep within 3 meters of the speakerphone. - Remember to update your firmware. - It's recommended to use a USB connection when operating on computers and laptops.
Audio	Why isn't there sound coming out from the speaker when it is connected at the same time to two devices through USB and Bluetooth?	- Make sure PowerConf is selected as the default output device. - Press the "Play" button for two seconds to switch between Bluetooth and USB modes.
Operation&Features	How do I reset the Powerconf?	When the PowerConf is powered on, press and hold down the Bluetooth button and then press and hold the Volume"-" button until the square indicator flashes four times.
Operation&Features	How do I clear the connection history on the Anker A3303 Bluetooth dongle?	- Plug in the dongle. - Click the loudspeaker icon on the bottom right menu bar of your PC. - Make sure the "Anker Soundsync A3303" has been selected as the default audio device. - Left-click the loudspeaker icon under the Anker Soundsync A3303 four times.

Operation&Features	How do I check the power level on my PowerConf?	You can: - Check the power level on the AnkerWork app. - Click the "Power" button if the speakerphone is already on. The square indicator will show the remaining power.
Other issues	Can the USB-A charge other devices?	Yes, it can charge other devices, but will stop charging when the power level is less than 10%.
Other issues	Can it support "daisy-chain"(two speakerphones connected to one host device at a time)?	No, it can't.
Other issues	Is it compatible with a landline telephone system?	No, it isn't.
Other issues	Will it turn off automatically?	If there are no connections or signals to PowerConf or any activity in the customized settings of the AnkerWork app, it will automatically power off after 30 minutes.
Other issues	What are the differences between PowerConf, PowerConf S3, and PowerConf+?	- PowerConf+ comes with a dongle (A3303). The provided dongle for PowerConf+ is to ensure a more stable wireless Bluetooth connection. It can also help make a wireless connection if the user's computer does not have a Bluetooth function. - PowerConf S3 is currently working on applying for Zoom certification. - PowerConf is Zoom certified. With this certification, it can synchronize between the speakerphone and the conference software. - PowerConf S3's outer case is made of a mesh material, while the PowerConf's is made of aluminum.