

Westmark warranty conditions

The Westmark warranty is a voluntary commitment that extends to all countries in which Westmark products can be purchased. This does not affect the statutory material defect rights for the purchase of a product.

We, Westmark GmbH, hereby give a warranty concerning the functionality of our product for the period indicated on the packaging - usually 5 years after the purchase of the product. This warranty is valid only provided that the item was used properly in the usual household scope and that no damage was caused by the customer.

Should the product exhibit corresponding damage within the warranty period, we will either provide an equivalent replacement or undertake to restore the product to a functional state by providing factory new spare parts. Wearing parts such as springs or wiping plates for cherry stoners, for example, are excluded from the warranty.

The warranty period must be proved by the proof of purchase.

In the event of a warranty claim, you should preferably address your claim to the dealer from whom you purchased the product. You can also address the claim by letter, e-mail or fax to the following address:

Westmark GmbH
Bielefelder Str. 125
57368 Lennestadt-Elspe/Deutschland
E-mail: service@westmark.de
Fax: +49 2721 9258 49

An important note:

Unfortunately, we cannot accept damaged products that are sent to us without prior agreement. Please always confirm the correct procedure with us first.