

Submit RMA Request

[RMA Form](#)

Incipio's One-Year Limited Warranty

Incipio is known for its legendary warranty protection and exceptional customer service. When purchased through an authorized reseller, products marked with Incipio's One-Year Limited Warranty are warranted to be free from defects in materials and craftsmanship under normal use for a period of one year from date of original purchase. Incipio will, at its sole option, repair or replace any defective product with the same product or one of equal or lesser value during the warranty term. Replacement products provided hereunder are warranted against defects in materials and workmanship from the date of the repair or replacement for ninety (90) days or, if longer, for the remainder of the original warranty period. This warranty is non-transferable and covers only the original end-user purchaser.

Exclusions

Incipio's One-Year Limited Warranty does not cover misuse, accident, or abuse; damage to any non-Incipio product, including, but not limited to device damage or loss of data; customized or custom printed product; product purchased through unauthorized resellers, deal sites (including, but not limited to, Groupon, Living Social, NoMoreRack, DailySteals, DailyDeals, Woot, etc.), liquidation sites, auction sites (including, but not limited, to eBay, Quibids, etc.); promotional items; or incidental or consequential damages. You specifically agree that Incipio shall not be liable for any special, incidental, indirect, punitive, or consequential damages for breach of any warranty of any type on any Incipio product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Except as set forth above, Incipio makes no express or implied warranties and Incipio expressly disclaims any and all warranties including any warranty of quality, merchantability, or fitness for a particular purpose. Some jurisdictions do not allow the exclusion of implied warranties or limitation on how long an implied warranty may last, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or by country or province).

For consumers who are covered by consumer protection laws or regulations in their country of purchase or, if different, their country of residence, the benefits conferred by this warranty are in addition to all rights and remedies conveyed by such consumer protection laws and regulations.

Limitation of Liability

IN NO EVENT SHALL INCIPIO, ITS OFFICERS, DIRECTORS, DISTRIBUTORS, SUPPLIERS, OR AGENTS (COLLECTIVELY "COMPANY") BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OF ANY INCIPIO PRODUCT, INCLUDING, WITHOUT LIMITATION, DEVICE DAMAGE, DATA LOSS, OR LOSS OF USE OF ANY PRODUCT, EVEN IF COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF COMPANY SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

Obtaining Warranty Service

To obtain warranty service, please [submit an RMA request](#) or contact our [Customer Service Department directly](#). Please allow up to 24 hours for a response.

For additional questions regarding Incipio's warranty policy, please contact our [Customer Service Department](#).