Product FAQs

What are Cottonelle® Flushable Wipes?

They're flushable, plastic-free, alcohol-free wet wipes that will give you a refreshing clean.

They get you cleaner and fresher than using toilet paper alone, for a shower-like feeling throughout the day. It might just be the thing you're missing in your bathroom routine.

Plus, Cottonelle® Flushable Wipes are convenient and great for travel, so you can quickly and gently freshen up on-the-go.

Do Cottonelle® Flushable Wipes contain oil or soap?

No. However, Cottonelle® Flushable Wipes do contain mild skin cleansers and emollients.

Do Cottonelle® Flushable Wipes contain alcohol?

No, Cottonelle® Flushable Wipes do not contain alcohol.

How long will Cottonelle® Flushable Wipes stay moist?

The shelf life for unopened packages of Cottonelle® Flushable Wipes is approximately two years. Hopefully, you like them so much that you use them before then!

Why do the wipes have an odor if they are fragrance free?

Our Flushable Wipes products do not contain any added fragrance. Nothing has been added to remove the naturally occurring scents from the ingredients in the product, so you may still be able to smell the natural odors of the fibers or mild skin cleanser.

Can I recycle the Cottonelle® Flushable Wipes packages?

Package recycling varies across the different materials used.

Cottonelle Flushable Wipes flexible film cannot be recycled due to the type of plastic film required for moisture retention, but the polypropylene (#5) flip top lids can be removed from package and be added to curbside recycling where #5 is collected.

Cottonelle Flushable Wipes Refill bags with zippers can be added to 'Store Drop Off' collection with other packaging poly films. For store location: https://how2recycle.info/

Why do Cottonelle® GentlePlus® Flushable Wipes contain aloe and vitamin E?

Wipes enhanced with aloe and vitamin E are designed for customers with sensitive skin.

What is the size of each wipe?

Each wipe is 7.25" x 5.0".

Are the packages travel size?

The dimensions of each package is 7.6 x 6.4 x 5.9 inches.

Do Cottonelle® GentlePlus® Flushable Wipes contain parabens?

Cottonelle® GentlePlus® Flushable Wipes do not contain any parabens.

Are Cottonelle® GentlePlus® Flushable Wipes Forest Stewardship Council certified?

Yes! Cottonelle® GentlePlus® Flushable Wipes are 100% FSC-certified.

How many wipes come in each package?

Each package contains 42 wipes.

Is there a refill bag for Cottonelle® GentlePlus® Flushable Wipes?

We do offer refill bags for Cottonelle® GentlePlus® Flushable Wipes. Each refill bag contains 168 wipes.