

## What is your return policy?

- ✓ All returns are processed upon receipt of the returned product. Shipping costs are not refundable and the purchaser is responsible for the cost of return shipping. You are also responsible for properly packaging the product in its original packaging and including all product manuals, parts and accessories as well as insuring the value of the item. Should any shipping damage occur, it will be your responsibility to handle with the shipping agent. We reserve the right to adjust or deny a full refund of the purchase price if the product is not returned in good condition.

### ALL RETURNS MUST BE SENT TO:

THE LAUNDRY ALTERNATIVE  
ATTN: RETURNS  
1 CHESTNUT STREET #5-E  
NASHUA, NH 03060

## Do you offer a warranty?

- ✓ Yes, we offer a two year warranty for all products, provided they are not used for commercial applications.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.