

Hi, Dear Customer

Greetings from Ryan, SMONET Support Team, thank you for your love and support, please feel free to tell us if you have any question about the lock or gateway. SMONET has a very professional customer service team, we will definitely be able to solve your problem.

E-mail: smonetsmart@hotmail.com

Toll Free: +1-888-668-0598

YouTube: smart smonet

1. Please follow the video, we will guide you step by step to install the lock:

<https://youtu.be/kLJwKtmtLws>

2. How to reset SMONET Fingerprint Smart Lock

<https://youtu.be/CEfw64myzhl>

3. How to add lock and set ekeys

<https://youtu.be/drRtHowbaeo>

4. How to delete lock when you have reset the smart lock

<https://youtu.be/DjbSMrskjZk>

5. How to reset the smart lock(Uninstall the back panel)

https://youtu.be/RGoR_dZ7f0w

6. how to set fingerprints

<https://youtu.be/8je9H92Ow7E>

<https://youtu.be/10C5tc0Y2vY>

<https://youtu.be/ulFwoFZ94zs>

7. How to judge installation direction

<https://youtu.be/fp5TeNSI9hU>

8. How to Send e key

<https://youtu.be/xr4ZeUSIUQ8>

9. Alexa Operation video and app control

<https://youtu.be/-nE5EpGjgN4>

10. How to pair the lock

<https://youtu.be/Kvqv-Mwuxms>

<https://youtu.be/B8mTgrimWx8>

11. How to find the toggle button (For backwards issue)
<https://youtu.be/jn66ybmjH24>

12. How to Authorized Admin
<https://youtu.be/TKCK4sc9QB0>

13. How to Pair the gateway
<https://youtu.be/XE7XV2IXYdw>

14. Troubleshoot video
https://youtu.be/phq5b_tScwM

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