

Q1: Why connect to Wi-Fi? Is my privacy safe?

Answer: Connecting to Wi-Fi allows your lamp to receive performance optimizations and new features via updates. Your privacy is fully protected: the device does not collect, store, or transmit any personal images or data. The AI processing for nail recognition is done locally on the device.

Q2: Does it require an internet connection to work?

Answer: No. The core curing and AI scanning functions work offline without any internet connection. An internet connection is only required to download future software updates or new nail art content for the screen.

Q3: Does the nail lamp include batteries?

Answer: As we are currently upgrading our batteries, they are not available for separate purchase at this time. We expect to launch nail lamps with batteries included within approximately two months.

Q4: What is the specific power?

Answer: The AI nail lamp features adaptive power output. It intelligently adjusts the intensity using data-driven algorithms to determine the optimal curing time and power for different gel types and thicknesses. Feel free to try it yourself, backed by our 30-day hassle-free return policy.

Q5: How do I use the AI function?

Answer: It's fully automatic. Simply place your finger inside. The built-in HD camera scans your nail, and the AI instantly displays the recognized nail shape and area on the screen for your confirmation.

Q6: How is "painless" phototherapy achieved?

Answer: Our proprietary algorithm controls the light intensity to ramp up gradually, rather than delivering full power instantly. This prevents the gel from heating up too rapidly, thereby significantly reducing the burning sensation common with traditional nail lamps.

Q7: Why does this AI nail lamp not cause hands to darken?

Answer: Traditional lamps shine UV light over the entire hand. Our key innovation is AI-Precise Targeting™. The system identifies and illuminates only the nail area, dramatically reducing unnecessary UV exposure to the surrounding skin, which is the primary cause of darkening.

Q8: Can I remove the ads from the screen and turn off the sound?

Answer: In the current software version, the screen displays brand information and cannot be turned off at this time. You may use the volume control buttons to mute any sounds. Double-tap the AI button quickly to return immediately to the nail recognition interface. We value your feedback and are actively developing an updated version with more customizable display options.

Q9: What's the difference between AI mode and non-AI mode?

Answer: The difference lies in precision and efficiency:

non-AI Mode: All LEDs operate at a uniform, lower intensity to cover the entire hand area.

AI Mode: The system concentrates higher-intensity light specifically onto the nails. This delivers more effective and faster curing energy exactly where it's needed, while sparing the skin.

Q10: Why is the light yellow instead of purple?

Answer: Unlike traditional lamps that emit harsh purple light, ours is designed to emit optimized white light. This light, when illuminating the base plate, presents a warmer, yellow-toned effect that is much gentler on the eyes and reduces strain during your manicure.

Q11: What is the wavelength of the light? Is it safe??

Answer: The lamp utilizes LED bulbs emitting at 365nm and 405nm wavelengths, which are the standard and most effective ranges for curing both UV and LED gel polishes safely. This technology is widely used and considered safe for cosmetic nail curing.