



Coffee Urn Troubleshooting

TROUBLE	RELATED PARTS	POSSIBLE CAUSE	SOLUTION
Leakage between the connection of tap and the urn body	Faucet	Faucet screw is loose	Tighten the faucet screw
Faucet leakage or no water out	Faucet	The drawbar of faucet is damaged or deformed	Replace a new drawbar
Can't turn on Light is out, no electricity, not heating	Switch	Switch failure due to excessive external current	Replace switch or check circuit
Light is out, can heat up	Indicator light	Lamp failure	Replace a new indicator light
Keeping boiling	Thermostat	Internal metal sheet damaged, thermostat is out working/ high altitude	Replace a new thermostat
Not percolating	Percolating stem	Percolator stem did not fit into the bottom heating element hole.	Put stem into the heating element hole