



Warranty & Service

Thank you for choosing BESTEK on Amazon!

All BESTEK products purchases through the official BESTEK store on Amazon.com come with:

1. A 30 day money-back guarantee

- If for ANY reason you are not fully satisfied with your purchase experience within 30 days, we are happy to offer a replacement or refund.

2. 18-month warranty from the date of purchase

- If your product is has a manufacturer defect, we want to improve your experience by giving you a replacement or refund. For 18 months after the date of purchase, we promise to cover any manufacturer defects your product may have.

3. A lifetime of friendly customer service!

- We aim to surpass Amazon's guideline of a 24 hour response time. Our team strive to reply to all customer messages within 16 hours.

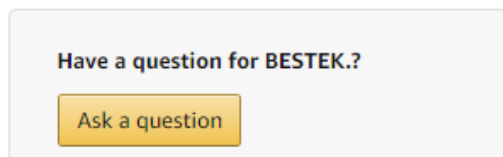
Contacting Us:

To ensure the fastest response time, the most effective way to contact us is:

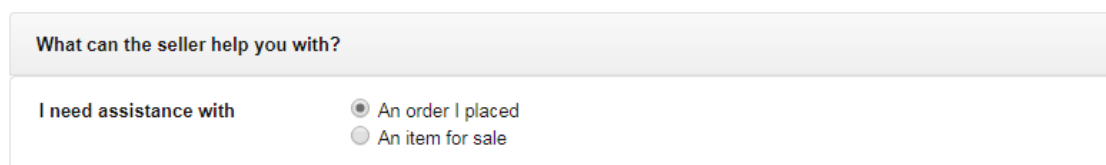
1. On any product detail page, click "BESTEK" in the following location:

Sold by **BESTEK** and Fulfilled by Amazon. Gift-wrap available.

2. Click on "Ask a question":



3. Choose "an order I placed" and continue following the on-screen instructions, or choose "an item for sale" if you have a question prior to purchasing:



The above will receive the fastest response from our team, if you encounter issues with sending a message you can

***E-mail: support@bestekdirect.com
customers.us@bestek.com***