

Warranty & Returns

Return Policy:

If Purchased From Regalo Baby:

We offer a 30 day return policy for products with a proof of purchase. If you are unsatisfied with your purchase, please contact our customer care team at 952-435-1080 or by email at service@regalo-baby.com to receive a return form. Customers are responsible for return shipping charges.

If Not Purchased From Regalo Baby (ex. Amazon, Walmart, etc.):

You must return your product to the place of purchase.

90 Days Limited Warranty:

Please have proof of purchase, model number, batch number, and date of manufacture prepared. If, during the first 90 days after consumer purchase of this item, under reasonable and non-commercial use and conditions of maintenance, it fails while owned by the original purchaser because of the quality of material used or the workmanship of finish and assembly, Regalo International LLC will replace or repair the product at Regalo's option.

Despite our best efforts, occasionally a customer may have a problem or question about one of our products or our instructions may not be clear: PLEASE CALL US BEFORE you return one of our products to the store.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.