

Warranty Policy



We, at AcuRite, pride ourselves on standing behind our products.

At AcuRite, we proudly uphold our commitment to quality technology. Chaney Instrument Co. warrants that all products it manufactures to be of good material and workmanship, and to be free of defects when properly installed and operated.

We recommend that you [register your product](#) to ensure full warranty benefits and to expedite claims. However, product registration does not eliminate the need to retain your original proof of purchase in order to obtain warranty benefits.

View details about our [1 Year Warranty](#) & [10 Year Warranty](#) below.

Repairs & Claims

Submit a warranty claim:

Online: AcuRite.com/support

Email: info@chaney-inst.com

Toll free: (877) 221-1252

Hours: 7:00 a.m. - 7:00 p.m. (CT)

When you submit a warranty claim, please include:

- Model number
- Proof of purchase / receipt
- Date of purchase
- Place of purchase
- Reason for claim

Warranty

The warranty period varies by product. Warranty terms for each product are specified on the Product Description tab (online), the product packaging and in the product's user manual.

Limited 1 Year Warranty

Chaney Instrument Co. warrants that all products it manufactures to be of good material and workmanship, and to be free of defects when properly installed and operated for a period of one year from the date of purchase. Remedy for breach of this warranty is limited to repair or replacement of the defective item(s). Any product which, under normal use and service, is proven to breach the warranty contained herein within ONE YEAR from date of sale will, upon examination by Chaney, and at its sole option, be repaired or replaced by Chaney. Transportation costs and charges for returned goods shall be paid for by the purchaser. Chaney hereby disclaims all responsibility for such transportation costs and charges. This warranty will not be breached, and Chaney will give no credit for products it manufactures which have received normal wear and tear, been damaged (including by acts of nature), tampered, abused, improperly installed, damaged in shipping, or repaired or altered by others than authorized representatives of Chaney.

The above-described warranty is expressly in lieu of all other warranties, express or implied, and all other warranties are hereby expressly disclaimed, including without limitation the implied warranty of merchantability and the implied warranty of fitness for a particular purpose. Chaney expressly disclaims all liability for special, consequential or incidental damages, whether arising in tort or by contract from any breach of this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Chaney further disclaims all liability from personal injury relating to its products to the extent permitted by law. By acceptance of any of Chaney's products, the purchaser assumes all liability for the consequences arising from their use or misuse. No person, firm or corporation is authorized to assume for Chaney any other liability in connection with the sale of its products. Furthermore, no person, firm or corporation is authorized to modify or waive the terms of this paragraph, and the preceding paragraph, unless done in writing and signed by a duly authorized agent of Chaney. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Limited 10 Year Warranty

Chaney Instrument Co. warrants that all products it manufactures to be of good material and workmanship, and to be free of defects when properly installed and operated for a period of ten years from the date of purchase. Remedy for breach of this warranty is limited to repair or replacement of the defective item(s). Any product which, under

normal use and service, is proven to breach the warranty contained herein within TEN YEARS from date of sale will, upon examination by Chaney, and at its sole option, be repaired or replaced by Chaney. Transportation costs and charges for returned goods shall be paid for by the purchaser. Chaney hereby disclaims all responsibility for such transportation costs and charges. This warranty will not be breached, and Chaney will give no credit for products it manufactures which have received normal wear and tear, been damaged (including by acts of nature), tampered, abused, improperly installed, damaged in shipping, or repaired or altered by others than authorized representatives of Chaney.

The above-described warranty is expressly in lieu of all other warranties, express or implied, and all other warranties are hereby expressly disclaimed, including without limitation the implied warranty of merchantability and the implied warranty of fitness for a particular purpose. Chaney expressly disclaims all liability for special, consequential or incidental damages, whether arising in tort or by contract from any breach of this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Chaney further disclaims all liability from personal injury relating to its products to the extent permitted by law. By acceptance of any of Chaney's products, the purchaser assumes all liability for the consequences arising from their use or misuse. No person, firm or corporation is authorized to assume for Chaney any other liability in connection with the sale of its products. Furthermore, no person, firm or corporation is authorized to modify or waive the terms of this paragraph, and the preceding paragraph, unless done in writing and signed by a duly authorized agent of Chaney. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.