

1-YEAR LIMITED WARRANTY

TAKEYA USA guarantees that the following products: pitcher body, lid, cap, handle, tea infuser, extender, fruit infuser, citrus juicer, and the infuser holder to be free from defects in materials and workmanship. The warranty does not cover damage resulting from misuse.

If you find the product to be defective Takeya USA will replace the damaged item free of charge. You may contact Takeya USA by phone at 714.374.9900 x314 by email at customerservice@takeyausa.com or by mail by sending correspondence to: Attention Customer Service, 214 5th Street, Suite 204 Huntington Beach, CA 92648.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

100%
GUARANTEED
BEST TASTING
ICED TEA

Takeya USA guarantees complete satisfaction with the TAKEYA FLASH CHILL Iced Tea Maker, or you may return it within 30 days of purchase with proof of purchase for a full refund less shipping fees (if applicable). Contact us at customerservice@takeyausa.com or 714.374.9900 x314 and visit FlashChill.com for more information.

TERMS & CONDITIONS

The customer must submit a request to Takeya USA Customer Service prior to returning the product. The customer is responsible for return postage (if applicable). Upon receipt of goods in the warehouse, a refund is issued within 7-10 business days.

The following will NOT be accepted for returns:

Products that have been damaged by misuse. Products purchased over 30 days from date of receipt. Any item without a receipt or order #.

Website: <https://takeyausa.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.