

# Warranty

JURA Inc. warranties apply to the United States of America only. Products used outside the United States of America must be returned to the US at the owner's expense. Shipping expenses, duties and any other charges occurring with sending a repaired or replaced product back to the owner, outside of the US, are the liability of the owner.

## **Important:**

**Do not send any product back to JURA Inc. without a Return Authorization.**

Call our Customer Service Line 1-800-220-5701, send us an email to or mail us your request so that we can send you specific instructions.

*This limited warranty covers your new Jura Automatic Coffee Center for two years or up to 6,000 coffee brewings, whichever comes first.*

This warranty is in effect for the period and usage described above from the date of the first purchase and is limited to the United States of America. This warranty covers all defects in materials or workmanship (parts and labor) including free UPS ground transportation to and from our repair facilities within the continental United States.

If the machine cannot be repaired, JURA will replace your machine with the same model with the same or less usage. If your machine cannot be replaced with the same model we will replace it with a model of the same or higher retail value with the same or less usage. Usage is defined by the number of coffees the machine has made when sent for repair.

## **TRANSPORT:**

When sending the machine, use the original packing materials, the inner and outer cartons. If the original packaging is no longer available, use at least 2" of bubble wrap and insert machine in a carton which holds at least 40lbs. Important: Any damage in transit, including scratches, breaks and indentation in the housing of the machine is NOT covered by this warranty.

## **THIS WARRANTY DOES NOT COVER:**

- Any machine NOT distributed by JURA within the United States.
- Any machine not purchased from an Authorized Jura Dealer. (Call our customer service department to check for authorized dealers).
- Any machine purchased through EBAY.
- Damage caused by accident, abuse, negligence, misuse.
- Improper operation or failure to follow instructions contained in this manual.
- Any service or alteration performed by an unauthorized person, company or association.
- Damage caused by neglecting and omitting maintenance, cleaning and decalcifying cycles.
- Damage caused by use of instant coffee or any other ingredients not allowed in this product.

**Other limitations and exclusions:**

Any implied warranties including fitness for use and merchantability are limited in duration to the period of the express warranty set forth above and no person is authorized to assume for JURA any other liability in connection with the sale of the machine. JURA expressly disclaims liability for incidental and consequential damages caused by the machine. The terms "incidental damages" refer to the loss of the original purchaser's time, loss of the use of the machine or other costs relating to the care and custody of the machine. The terms "consequential damages" refer to the cost of repairing or replacing other property which is damaged when this machine does not work properly. Any loss of income is excluded. The remedies provided under this warranty are exclusive and in lieu of all others. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Jura; 81 Ruckman Road, Closter, NJ 07624, 201-767-3999 • Fax: 201-767-9684

Customer Service: 1-800-220-5701, Email: [info@us.jura.com](mailto:info@us.jura.com) Website: [www.us.jura.com](http://www.us.jura.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.