Thanks for purchasing Insta360 ONE RS 1-Inch 360! Please check these additional FAQs before using your camera to get better results.

How can I get setup with ONE RS 1-Inch 360?	Please go to our official website and click Support—Product Support—ONE RS—The Basics - 1-Inch 360 Edition to see a tutorial on how to connect the camera to the Insta360 app and operate it.
What should I do if the phone can detect One Rs 1 - inch's signal, but the app can not connect?	Please go to the mobile phone system page to check whether the Wi-Fi is connected. -If it is not connected, please make sure that the entered WI-FI password is 88888888, restart the camera and mobile phone, then try again. -If the phone still cannot connect to the Wi-FI, please click on the Wi-Fi, and try again after forgetting the network; - If it still fails, try other mobile devices to enter the password to connect to confirm whether it is the phone's issue or the camera's. If the system settings page has shown the connection, but the app page shows that it cannot be connected or not connected (Android phones), please go to the app's settings page, turn on "Force Connect" mode, reconnect, and try again. -If it still doesn't work, please confirm that GPS positioning Perminsson has been enabled for Insta360 app. - If it still doesn't work, please go to the phone system settings to make sure the WLAN+ or automatic Wi-fi switch option is off if there is an option.
What SD cards are compatible with ONE RS 1-Inch 360?	exFAT formatted microSD cards with the UHS-I bus interface and Video Speed Class V30 rating (exactly this class, neither higher or lower) with a max storage of 1TB are recommended. Lower class cards are not compatible with ONE RS 1-Inch 360. If you receive an SD card error, try switching cards first. If you still experience an error, please contact our customer service.

What's the recording runtime?	The 1-Inch 360 Lens and its larger sensors require more processing power and battery consumption than 360 action cameras. We recommend you always install the camera in its bracket, as it has heat dissipation properties, and record in an environment with a room temperature of 66-77°F (20-25°C) or in an outdoor environment with good circulation. ONERS 1-Inch 360 can record for 62 minutes at 6K@30fps, according to our lab tests.
Can I change the aperture on this lens?	ONE RS 1-Inch 360 has a fixed aperture. The aperture cannot be changed.
If I use ONE R Core with the 1-Inch 360 Lens, can I get the same level of quality as using ONE RS Core?	There is no difference in image quality when using the ONE R or ONE RS Core with the 1-Inch 360 Lens. The only differences are that the ONE R Core only supports 3/5 AEB photo bracketing in HDR mode (compared to 3/5/7/9 for ONE RS) and the ONE R Core can shoot 5 photos in burst mode (compared to 9 for ONE RS). Some features that are delivered through the new ONE RS Core (such as faster WiFi, 3-mic audio, and the Quick Menu) are not available when using the ONE R Core. Otherwise, there is no difference using the 1-Inch 360 Lens with the ONE R or ONE RS Core.
What selfie sticks are compatible with the ONE RS 1-Inch 360?	When using the ONE RS 1-Inch 360 on a selfie stick longer than 2.2ft (70cm), we suggest our customers use discretion and assess the stability of the camera with their chosen mounting option. Do not use long selfie sticks at high speeds or in action scenarios.

What mic adapter should I use?	Please use the Insta360 Mic Adapter (Vertical Version).
How about overheating issues?	The 1-Inch 360 Lens and its larger sensors do result in more processing power and battery consumption than other 360 lenses. In a well-ventilated testing environment with ambient temperatures between 68-77°F (20-25°C), the 1-inch 360 camera will not shut down due to overheating when recording 6K 30fps video. When overheating happens, simply set the camera aside for a few minutes to let it cool down before recording again.