

Nyko Technologies - Warranty/Return Policy

Nyko Product Limited Warranty

This Nyko product is warranted to the original purchaser for the product's normal intended use for a period of ninety (90) days from the date of purchase. If a defect covered under this warranty occurs, Nyko will replace or repair the product or its defective parts, at Nyko's option, at no charge. This warranty does not apply to defects resulting from misuse or modification of the product. The product should be returned with proof of purchase, a brief statement of the claimed defect, and the purchaser's contact information, to:

Nyko Technologies, inc, 1990 Westwood Blvd, 3rd Floor, Los Angeles, CA 90025, with freight charges prepaid.

Please allow 3-4 weeks for processing.

Refund/Return Policy

Original sales receipt must accompany returns.

We accept returns for exchange or refund 30 calendar days after delivery of the product with proof of purchase. At our sole discretion after 30 calendar days, we will offer an exchange only. Items must be in "like new, unaltered condition". Definition of like new, unaltered condition is:

- without showing signs of damage or abuse in any way
- within 30 calendar days of the delivery date (after 30 days no returns are allowed, only exchanges)
- must not be a special order or a custom order
- unless noted that it cannot be returned or has a different return policy time period other than that 30 days noted in that item's particular item description.

If an item is received damaged or is incorrectly shipped by us please contact Customer Support immediately. Items that are defective and shipped from us or items that you did not order but received from us will qualify for store credit or a cash refund.

Refunds are contingent upon inspection of item(s) once we receive it and proof of purchase from the Nyko Online Store.

Again you MUST contact us within 30 days if you intend to return ANY item back to our store. Items returned to us AFTER 30 days and WITHOUT contacting us or WITHOUT proof of purchase will NOT be refunded.

Customer is responsible for all shipping costs if seller is not at fault.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.