



## Refrigerator Unusual Noise

The normal operation of your refrigerator will cause some sound. If you are concerned about the noise check the following to determine if normal sound:

1. Refrigerant after a defrost cycle can cause a normal tapping sound. If this is an older refrigerator or a newly occurring noise, this may not be normal and would require service to diagnose.
2. If a sound is coming from the freezer that sounds like a fan blade is hitting something, it is not normal.
3. Check for any loose items such as drain pan (if removable), bottom grill, shelves, or food on shelves.
4. A buzzing sound every 10 to 15 minutes, lasting 5 to 10 seconds the water to the ice maker may be shut off.

Check to see that the water is turned on to the ice maker. To stop the buzzing from the ice maker water valve, turn the ice maker off either by the on/off switch or by raising the feeler arm up to the stop position (on some models).

5. This can occur short rattling, humming, buzzing, or vibrating sound if the ice maker is on but the water is not connected.
6. A sound coming from underneath (like playing card hitting bicycle spokes) may indicate something hitting the condenser fan blade on models without a NeverClean condenser. Unplug the refrigerator before checking.

1. Pull the refrigerator away from the wall.
2. Unplug the refrigerator.
3. Remove the cover at the bottom of the back (5/16 hex head screws).

The fan blade will now be visible. Check the fan blade for obstructions; cheese wrapper, credit card slip, etc. If the obstruction is a large rubber strip -- It will require service. This rubber strip is an air divider that helps for proper airflow underneath the refrigerator, it is very important that it gets correctly reinstalled. Otherwise, remove the obstruction.

4. Reinstall the rear cover.
5. Plug the unit back in.
6. Push back in position.