

- **To register my boat, I was told that I would need a Certificate of Origin. Where do I get the document? (For U.S/Canada customer only)**

Before obtaining the Certificate, please have the boat Hull Identification Number (you may find it at the bottom of the capacity label on the stern of the boat) and model name ready, and then click the following link to obtain your Certificate of Origin.

[obtain your Certificate of Origin](#)

- **Can I mount an outboard motor onto my INTEX boat, if so what size motor is recommended? Does INTEX recommend any specific brand?**

It depends on the model and year of the boat. Check your owner's manual and your boat to see if the motor mount fittings are present. INTEX supplies the transom mount trolling motor (Item #68631/E) for Challenger 3, Seahawk 2,3,4, Excursion 3,4,5, Seahawk II and Mariners boats. We do not recommend any specific brand of motor since we do not distribute them (Reference trolling motor). Please consult your local marine dealer for suggestions. However, INTEX does recommend that the outboard motor that is used (electric or gas) not exceed specification on the attached file.

[Boat Motor](#)

- **What can I do if my boat is leaking air?**

Small pinholes and small puncture leaks can be fixed with the repair kit included with your boat. See instructions in your Owner's Manual. It will fix leaks or punctures of 5 cm (2 in) maximum. We do not recommend repairing a leak bigger than 5 cm (2 in) for safety reasons. You can also call Intex Consumer Services (800) 234-6839 or order online @ www.intexstore.com to obtain repair patch kit part# 10860.

- **Other than a motor mount kit is there any other way to mount a motor to Intex boats?**

No, the motor mount kit is made specifically for Intex boats.

- **What type of batteries does the INTEX transom mount trolling motor require?**

INTEX transom mount trolling motor requires a deep cycle marine 12volt battery with at least 60 ampere hours rating.

- **What are the specifications of INTEX transom mount trolling motor?**

Please see the attached file.

[Transom Mount Trolling Motor SPEC](#)

- **What Type and Model of boats and kayaks do you distribute, and what are their respective specifications?**

See attached file

[BOAT SPEC](#)

- **What is the best way to store the transom mount trolling motor when not in use?**

Remove transom motor from boat and clean with fresh water. Then dry all components, including battery cable. Store the device and accessories in a dry, indoor storage area preferably between 32 degrees Fahrenheit (0 degrees Celsius) and 104 degrees Fahrenheit (40 degrees Celsius). The original packaging can be used for storage.

- **Why does the weed escape control button not respond after I press the button?**

Ensure the control handle is in "O" position first, then press and hold the weed escape control button until the operation is over. If it still does not work, please contact the Intex service center listed in the manual.

- **Why does the motor stop suddenly?**

There are several things you may need to check:

- a) Ensure propeller and motor are below the water surface
- b) Turn motor OFF and then remove weeds or other objects from the propeller
- c) Recharge or replace battery

- **What is the warranty period on INTEXX transom mount trolling motor?**

It has a limited warranty of two (2) years from the date of the initial retail purchase. Keep your original sales receipt with Owner's Manual, because proof of purchase will be required and must be accompanied with warranty claim.

- **How many hours can the battery last?**

The battery can last from 1.3 hours to 9 hours depending on the type and brand of battery as well as the speed setting.

- **Why is the motor vibrating heavily?**

The following reasons may cause the motor to vibrate:

- a) Propeller is not positioned in the right depth. You may adjust the depth of the propeller.
- b) There may be some weeds, fishing line or objects entangled the propeller which needs to be removed.
- c) Check if the propeller is loose or broken. Replace it if broken. Then check the transom mounting bracket clamps and the steering tension knob to see if they are tight.

- **What motor mount kit should I use for my INTEXX boats?**

Please order INTEX motor mount kit Part No. 10658 for boats manufactured after 2004. Boats purchased in 2007 are not motor mount kit adaptable except the Mariner 4.

- **What should I do if the motor does not start and the power indicator flashes?**

Check if the motor is connected to the 12V marine battery and ensure control handle is in "O" position before twisting to the desired speed.

- **What should I do if the motor does not start and the power indicator does not turn on?**

a) First ensure correct polarity connection and reverse if necessary. Connect the positive (+) red wire to the positive (+) battery terminal, the negative (-) black wire to the negative (-) battery terminal.

b) Check if the power turns on and ensure battery cable clamps are secured and tighten.

c) Recharge or replace the battery if there is no problem with the connections.