

Warranty

We want you to be completely satisfied with your product. Bonavita products come with a limited manufacturer warranty that covers defects in the product materials and workmanship. The warranty does not cover issues resulting from misuse, neglect, accidents, or abuse. As stated in the manual, fragile parts like glass are excluded from the warranty. Any service performed by an unauthorized third party, failure to follow instructions designated in the manual, and omitting recommended cleaning and/or maintenance are all areas not covered by the warranty.

We do not currently have a product registration program, but ask that you retain your purchase receipt as proof of purchase in the event a warranty claim must be filed.

If your machine is defective or not working properly within the specified warranty period, please fill out a Warranty Claim form found at the link below. You will need your receipt for proof of purchase date. We encourage you to [contact us](#) directly should you have any product comments or questions!

[Click here to begin a warranty claim \(link is external\)](#)

Replacement Parts & Accessories

We are happy to provide replacement parts and accessories for a variety of our products. Check out the link below for related items for to our Bonavita offering.

[Click here for replacement parts and accessories](#)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.