Troubleshooting

Quick help – Watch our YouTube tutorials first (search "RGBlink").
Still have an issue? Email **amzsupport@rgblink.com** with your serial number, purchase channel&order no., and problem description. We'll reply within two business day.

If you are new to RGBlink or our products and have questions, check out the videos from Youtuber. They offer detailed tutorials to help you quickly learn how to use our products.

No	Topic	Video Link	created by
mini	The Best Affordable multi-cam Live Stream Video Switcher for Podcast	https://www.youtube.com/watch?v=N24rvPV4iA4&t=409s	Free Podcast Tools
mini-pro	RGBLINK mini pro HDMI video switcher thorough review and	https://www.youtube.com/watch?v=cs5puRKtRpw&t=22s	CoffeeTalkandTechJohnRyan
mini-ISO	RGBlink Mini-ISO All-in-One Compact LIVE VIDEO Switcher, with	https://www.youtube.com/watch?v=4QHliOpJcQ4	Mr Black
mini-ISO	The ATEM Mini Pro Killer? RGBlink Mini-ISO 10 Channel Video Switcher	https://www.youtube.com/watch?v=iCoCBBkJai0&t=1s	LEOPAZZO TV
mini-ISO	RGBlink mini-ISO: The Best Solution for Multi-Camera Podcasts and	https://www.youtube.com/watch?v=DqprBKv44eU&t=8	meninjey
mini-edge SDI	RGBlink mini-edge SDI Review (Unboxing + Real-World Test) | The	https://www.youtube.com/watch?v=Y4A7s8-94jw&pp=ygUVcmdibGluayBtaW5pLWVkZ2Ugc2Rp	Film Sandwich
streamZ	¡STREAMZ de RGBlink CAMBIA el streaming! 😱 RTMP y control TOTAL en una sola app	https://www.youtube.com/watch?v=D92_tIlubGg&t=57s	meninjey

The following artile or videos will be highly beneficial for understanding RGBlink mini series compare with similar products.

No	Topic	Video Link
1	Which LIVE SWITCHER to GO by "RGBlink vs Blackmagic Design"?	https://www.linkedin.com/pulse/which-live-switcher-go-rgblink-vs-blackmagic-design-rgblink-abmhc/?trackingId=T56s3Abw8SmMZ81EcCP6Dg%3D%3D
2	What is RGBlink mini different to BMD ATEM's	https://www.linkedin.com/pulse/what-rgblink-mini-different-bmd-atems-rgblink-f6btc/?trackingId=h6vKoiZ3YtIjtobq8pD9UA%3D%3D
3	Who is the Best 6+ channel video switcher?	https://www.linkedin.com/pulse/who-best-6-channel-video-switcher-rgblink-gokec/?trackingId=IuMbyZ8HmtUYZZSiPLu6JA%3D%3D
4	Why RGBlink streamZ for Training | Meeting | Studio	https://www.linkedin.com/pulse/why-rgblink-streamz-training-meeting-studio-rgblink-hr7hc/?trackingId=nwvE2jqZ5kSixeqFA5TiBg%3D%3D

Support Videos from YouTube(on RGBlink's Official Channel)

mini v3

No	Topic	Video Link
mini_v3_EN_01	Product Overview and Subscription Services	https://youtu.be/1vybBufmXIM
mini_v3_EN_02	Record Function	https://youtu.be/smHkWbYTD88
mini_v3_EN_03	Logo Function	https://youtu.be/NM8KBFZW6ws
mini_v3_EN_04	PTZ conrtol	https://youtu.be/cVoHoxMYQcE
mini_v3_EN_05	Chroma Key Function	https://youtu.be/TC5wnXWGr-4
mini_v3_EN_06	Live streaming	https://youtu.be/iv9S-jSCmSw
mini_v3_EN_07	TAO cloud control	https://youtu.be/YpsuG8KUyBQ

mini_v3_EN_08	Upgrade Guide	https://youtu.be/DPo09seu9M8
mini_v3_EN_09	PIP Function	https://youtu.be/Ok9r3UTy4VQ
mini_v3_EN_10	Scene save and load	https://youtu.be/LEUATz3kjZ8
mini_v3_EN_11	Audio Management	https://youtu.be/wWDWEmws-d4
mini_v3_EN_12	Function **Subscription** Services	https://youtu.be/Sf3RCZeDzEE

mini-pro v3

No	Topic	Video Link
minipro_V3_EN_01	mini pro series comparison	https://youtu.be/k6tQdKQPPtw
minipro_V3_EN_02	Record Function	https://youtu.be/2F9pTZbwDZE
minipro_V3_EN_03	Logo Function	https://youtu.be/HEBBCgg4RGY
minipro_V3_EN_04	PTZ conrtol	https://youtu.be/l_nWKWOJgp4
minipro_V3_EN_05	Chroma Key Function	https://youtu.be/-URT-PxyJQU
minipro_V3_EN_06	PIP Function	https://youtu.be/5HExBy-ub0U
minipro_V3_EN_07	Scene save and recall	https://youtu.be/TCsSk4OHdC4
minipro_V3_EN_08	Live streaming	https://youtu.be/OPdGN_LGv5g
minipro_V3_EN_10	Upgrade Guide	https://youtu.be/Wdd_hbJRIQM
minipro_V3_EN_11	WEB APP control	https://youtu.be/SUOgzMZ3CNA
minipro_V3_EN_12	Audio Management	https://youtu.be/YsP7AewMPW0

mini -ISO

mini_ISO_EN-01	mini-iso Firmware Upgrade	https://www.youtube.com/watch?v=1LGoqTnJsp8
mini_ISO_EN-02	mini-iso Input & Output	https://youtu.be/fkLSSL-9o00
mini_ISO_EN-03	mini-iso NDI Authorization	https://www.youtube.com/watch?v=tb7XS2VD9QY
mini_ISO_EN-04	mini-iso NDI Encoder & Decoder	https://www.youtube.com/watch?v=LTX_rDUPMCw
mini_ISO_EN-05	mini-iso PTZ Camera Remote Control	https://youtu.be/_ochKfRM1dY
mini_ISO_EN-06	mini-iso NDI PTZ control	https://www.youtube.com/watch?v=oobw1Ddy4g4
mini_ISO_EN-07	mini-iso TAO Cloud Binding	https://youtu.be/kS9GvCNYZyM
mini_ISO_EN-09	mini-iso PIP 2 Separately Layers Opera	https://youtu.be/4YXdhVxYbmo
mini_ISO_EN-10	mini-iso Audio Mixer Management	https://youtu.be/oRHiHnhRujQ
mini_ISO_EN-11	mini-iso UVC+HDMI to NDI	https://youtu.be/lgOIzTOFT8k
mini_ISO_EN-12	mini-iso UVC+HDMI to UVC	https://www.youtube.com/watch?v=bqHOhSBqlTk
mini_ISO_EN-13	MSP 331U to meeting board	https://www.youtube.com/watch?v=o1c9eQlSt6k
mini_ISO_EN-14	mini-iso UVC+HDMI to UVC on Meeti	https://youtu.be/z4bF_ACmcvY
mini_ISO_EN-15	Expand mini-iso with USB HUB	https://youtu.be/9x1NQMjGjqc
mini_ISO_EN-16	How long a 20KW power bank can dri	https://youtu.be/uKGBCty53ew
mini_ISO_EN-17	How to Perfect Record to Samsung T7	https://www.youtube.com/watch?v=KVYaufcTJkQ

mini-edge SDI

No	Topic	Video Link
mini-edge SDI_EN_1	Basic Overview	https://youtu.be/PeZdEhUScQk
mini-edge SDI_EN_2	Background&LOGO&Overlay	https://youtu.be/Kas8OUPnlhM
mini-edge SDI_EN_3	PIP Function	https://youtu.be/TkMCXHlNlmI
mini-edge SDI_EN_4	Chroma Key Function	https://youtu.be/7xMTX0EYJ4g
mini-edge SDI_EN_5	Scene save and recall	https://youtu.be/EcZ4Mwj-8h0
mini-edge SDI_EN_6	Upgrade Guide	https://youtu.be/Rs_s_Yd0Vwc
mini-edge SDI_EN_7	Record Function	https://youtu.be/iwgJJqiD3k4
mini-edge SDI_EN_8	Live streaming	https://youtu.be/-lKYpAS5rR4
mini-edge SDI_EN_10	PTZ control	https://youtu.be/r-JOBAufpW4
mini-edge SDI_EN_11	WEB APP control	https://youtu.be/7JFM3fruAsM
mini-edge SDI_EN_12	NDI function	https://youtu.be/pZysazJjOXw
mini-edge SDI_EN_13	The fifth input of mini-edge sdi	https://youtu.be/NjVULR4X8f8

mini-mx SDI

No	Topic	Video Link
mini-mx SDI_EN_01	Product Overview	https://youtu.be/A_aDpMhSx8k
mini-mx SDI_EN_02	Background&LOGO&Overlay	https://youtu.be/_84XtN4o2iE
mini-mx SDI_EN_03	PIP Function	https://youtu.be/fXbzyR3jvOE
mini-mx SDI_EN_04	Chroma Key Function	https://youtu.be/to8dBObAc1Y
mini-mx SDI_EN_05	Scene save and recall	https://youtu.be/SIaRfvFQm3M
mini-mx SDI_EN_06	Upgrade Guide	https://youtu.be/koOr5dfbd_E
mini-mx SDI_EN_07	Record Function	https://youtu.be/HZ-jSshjd4A
mini-mx SDI_EN_08	PTZ control	https://youtu.be/Fvf2tyRdBA8

mini-max		
No	**Topic**	**Video Link**
mini-max_01	a glance of mini-max's 4K I/O capacity	https://youtu.be/cwSd8PVTuI8
streamZ		
No	**Topic**	**Video Link**
streamZ_01	RGBlink streamZ	https://youtu.be/ovJ6zl3v84I
streamZ_02	Recording and Output Capture	https://youtu.be/1pQQVePVDP0
streamZ_03	Studio	https://youtu.be/4cFC-pxu6Ek
streamZ_04	ISO recording	https://youtu.be/kEB6Agn0XYk
streamZ_05	Studio Function	https://youtu.be/0WqTMyjXI5c
streamZ_06	what's new for streamZ: TAO APP	https://youtu.be/g-6NjK9vLlI