

Warranty & Return Policy

Britax Child Safety, Inc. ("Britax") warrants its products to the original retail purchaser as follows:

LIMITED ONE-YEAR WARRANTY

This product is warranted against defective materials or workmanship for one year from the date of original purchase. Proof of purchase is required. The exclusive remedy for this warranty is that Britax will, at its option, provide repair or replacement components for this product. Britax reserves the right to discontinue or change fabrics, parts, models or products, or to make substitutions. To make a claim under this warranty, contact Britax Consumer Services at 1-888-427-4829. Proof of purchase is required. **PLEASE COMPLETE AND MAIL THE OWNER REGISTRATION CARD WITHIN (30) DAYS OF PURCHASE.**

WARRANTY LIMITATIONS

This warranty does not include damages which arise from negligence, misuse or use not in accordance with the product instruction. The use of non-Britax Child Safety, Inc. covers, inserts, toys, accessories, or tightening devices is not approved by Britax. Their use could cause this restraint to fail Federal Safety Standards or perform worse in a crash. Their use automatically voids the Britax warranty.

LIMITATION OF DAMAGES

The warranty and remedies as set forth above are exclusive and in lieu of all others, oral or written, express or implied. In no event will Britax, or the retailer selling this product, be liable for any damages, including incidental or consequential damages, arising out of the use or inability to use this product.

LIMITATIONS OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAWS

Any implied warranties, including implied warranties of merchantability and fitness for a particular purpose, shall be limited to the duration and terms of the express written warranty. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state. Neither Britax, nor the retailer selling this product, authorizes any person to create for it any other warranty, obligation, or liability in connection with this product.

This warranty information can also be found in the Britax User Guide you received with your child restraint.

AUTHORIZED RETAILERS

Please visit your nearest authorized Britax retailer or authorized online retailer to purchase your Britax child restraint. A list of Britax authorized retailers can be found on our website. Not all restraints are available at all retailers. Britax products purchased from unauthorized retailers, online auction sites, or as second hand items, are not covered under warranty. Proof of purchase may be required. While the warranty may not be honored, replacement parts can be purchased.

RETURN POLICY FOR CHILD RESTRAINTS

Britax Child Safety, Inc. will only accept returned child restraints that have been issued a "Return Authorization Number" from the Britax Child Safety Consumer Service Department. To request a Return Authorization Number, call Britax Child Safety at 1-888-427-4829 and provide the following information:

- Date/Batch
- Serial Number
- Date of Purchase

Ship via UPS Ground Only to:

- Britax Child Safety, Inc.
RA # XXXXXX
4140 Pleasant Road
Fort Mill, SC 29708

Britax Child Safety, Inc. will only receive child restraints that have a valid "Return Authorization Number" plainly visible on the outside of the box. Without a "Return Authorization Number" on the outside of the box the returns will be refused. ALL returns are subject to inspection and final approval by Britax Child Safety, Inc. certifying that the problem is covered by our warranty and not consumer abuse or damage due to shipping. Britax Child Safety, Inc. will only replace a child restraints when necessary and with a comparable replacement. Credits are not issued for returned restraints. If the product contains a Warranty problem, Britax Child Safety, Inc. will reimburse the customer for the freight to return the child restraints to our Fort Mill, SC location. Payment of all freight will be based on UPS Ground rates only. If the child restraint does not contain a Warranty problem, Britax Child Safety, Inc. will either destroy the restraint or, upon the store's request, Britax Child Safety, Inc. will return it to the store at the store's expense.

RETURN POLICY FOR ACCESSORIES ONLY

Consumers who need to return a direct purchase from Britax Child Safety, Inc., may return any unused, resalable product to us for a full refund of the purchase price minus a 10% restocking fee. Shipping charges are not refundable. If you are returning a product that was incorrectly shipped by us, all shipping charges for that product will be refunded and the restocking fee will not apply. These returns still require a "Return Authorization Number". Britax Child Safety, Inc. will only accept returns that have been issued a "Return Authorization Number" from Britax Child Safety Consumer Services Department.

To request a Return Authorization Number, call Britax Child Safety at 1-888-427-4829 and provide the following information:

- Order number from purchase
- Product number and/or name
- Reason for return

Ship Prepaid to:

- Britax Child Safety, Inc.
RA # XXXXXX
4140 Pleasant Road
Fort Mill, SC 29708

Britax Child Safety, Inc. will only receive returns that have a valid "Return Authorization Number" plainly visible on the outside of the package. All other returns will be refused. ALL returns are subject to inspection and final approval by Britax Child Safety, Inc. Upon product inspection, a credit for the original purchase price may be issued less a 10% restocking fee. The returned product must be received back in our warehouse within 30 days from date of purchase. Any Shipping charges are not refundable. Customer assumes risk of lost or damaged product while in transit to Britax. This policy does not include items purchased from retailers. Return these items directly to the retailer.