

Midea Product Warranty Terms & Conditions

1)Warranty is valid for products distributed by Midea Scott & English Electroncis Sdn Bhd (MSEE) in Malaysia only.

2)Warranty does not cover those parts subject to wear and tear and will be void if:

- a. Warranty registration card is not received by MSEE within 14 days from date of purchase.
- b. Particulars on the warranty card is altered in any manner whatsoever.
- c. The serial number on the product removed, tempered with or rendered illegible.
- d. The product has not been used in normal conditions it was intended for or in accordance with operation instructions or if it has been damaged in transportation or subjected to rough handling or misuse.
- e. The damage is directly or indirectly caused by attack of household pests, wrong voltage, flood, fire, theft, lightning or any convulsion of nature.
- f. Products is being repaired , tempered with, altered or modified in any way by unauthorisd person or technicians.

3)Warranty does not extend to external/internal appearances, shelves, trays, antenna, batteries, remote control, buttons, knobs or accessories supplied with the products.

4)Claim for repair/service effected elsewhere will not entertained.

5)Warranty by product category:-

Wall-mounted Air-conditioner

- a. 2 years full warranty including parts and labour.
- b. 5 years for compressor excluded labour and gas recharging cost. Only one free replacement within the warranty period.

Portable Air-conditioner

- a. 1 year full warranty including parts and labour.

b. 5 years for compressor excluded labour and gas recharging cost. Only one free replacement within the warranty period.

Ceiling Cassette/Floor Standing Air-conditioner

a. 1 year full warranty including parts and labour.

b. 5 years for compressor excluded labour and gas recharging cost. Only one free replacement within the warranty period.

Refrigerator and Freezer

1 year full warranty including parts and labour.

5 years for compressor excluded labour and gas recharging cost. Only one free replacement within the warranty period.

Semi-auto Washing Machine

1 year full warranty including parts and labour.

5 years for compressor excluded labour and gas recharging cost. Only one free replacement within the warranty period.

Fully-auto Washing Machine

2 year full warranty including parts and labour.

3 years for PCB Assy (part only). Only one free replacement within the warranty period.

5 years for motor (part only). Only one free replacement within the warranty period.

Rice Cooker/Induction Cooker/Microwave Oven/Toaster Oven/Pressure Cooker/Slow Cooker/Vacuum Cleaner/Kettle

1 year warranty

*No outdoor service.

Instant Water Heater

1 year full warranty

6 years DC water pump

6 years heating element

Fan/Air Cooler

1 year full warranty

Contact Us

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.