

Requirements for Google Nest and Chromecast devices

Make sure that your phone or tablet meets the requirements below. Also check that the Google Home app, Nest app, and your device's OS are all up-to-date. If not, you may experience issues when you use either app.

Your phone or computer's operating system needs to meet the following minimum requirements to use Google Nest devices and third-party products with the Home and Nest apps.

Home app requirements

- A Google Account
- A home Wi-Fi network
- One of the following mobile devices:
 - Android phone or tablet with Android 9.0 or later
 - iPhone or iPad with iOS 15.0 or later

Note: You can't set up devices or use the Google Home app on a computer.

Nest app requirements

Note: The Nest app is not available in all regions and languages.

The following table outlines the minimum requirements to install and use the Nest app on different devices:

OS requirements:

- Windows 7 or later
- Mac OS 10.9 or later
- Chrome OS 38 or later

Web browser on a computer Browser requirements:

- Firefox 33 or later
- Google Chrome 38 or later
- Internet Explorer 11 or later
- Safari 7 or later

The table below outlines the minimum requirements to install and use the Nest app on different devices.

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| Android phones and tablets | <ul style="list-style-type: none">• Phone or tablet that runs Android 5.0 (Lollipop) or later.• Some features are only available if your Android device runs Android 5.0 or later with Bluetooth Low Energy (BLE). |
| Android TV | <ul style="list-style-type: none">• A television with Android TV built-in or an Android TV device that runs Android TV 5.0 and is connected to your existing television set. |

Bluetooth Low Energy (BLE) requirement for Android phones and tablets

A few functions of the Nest app require BLE, which first appeared in Bluetooth 4.0.

Many Android phones and tablets include BLE. Chances are, if you bought your device within the last few years, it has BLE. To check, refer to the technical specifications on your phone or tablet manufacturer's website to know if your device uses Bluetooth 4.0 or later.

You can use the Nest app on a device without BLE. Many of the app's features should work without BLE. However, if you want to use the following features, your device needs to have BLE.

- **Google Nest Protect**
 - 2nd gen Nest Protect needs BLE for [App Silence](#) and [Safety Checkup](#) with the app. If you want to use App Silence and Safety Checkup on an Android device, you also need to have Android 5.0 or later.
 - 1st gen Nest Protect doesn't have or need BLE.
- **Google Nest Thermostat**
 - BLE is not needed (applies to all thermostats).
- **Google Nest Cam**
 - Nest Cam needs BLE for [setup with a phone or tablet](#) (or you can set up your camera [with a computer instead](#) which uses USB in place of BLE).

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| iPhone, iPod and iPad | <ul style="list-style-type: none">• iOS 15.0 or later. |
| Apple TV | <ul style="list-style-type: none">• 4th generation Apple TV or later.• Apple TV OS 12 or later. |

